



LEPHALALE MUNICIPALITY

SHORTAGE OF FERRIC OXIDE LEADS TO BROWNISH COLOURED WATER IN SOME AREAS OF LEPHALALE WATER SUPPLY

Date: 15 July 2022

In terms of section 68 of the Water Services Act (Act 108 of 1997), the Water Services Authority (WSA) is obliged to ensure that the quality of potable water supplied to consumers complies with the criteria as specified in SANS 241. The bulk water sources and pipes, storage facilities and network distribution pipes are maintained to render sustainable water services to affected communities, thereby monitoring the quality of potable water monthly through sampling and analysis to conform with the requirements of the blue drop program for best practices

The Municipality in collaboration with the Water Services Provider (WSP) acknowledges and received numerous complaints with regard to the colour of water supplied to consumers in Onverwacht and Lephalale Town.

The Municipality/WSP is currently experiencing a shortage of Ferric Oxide which is one of the chemical used to clear the brownish colour during purification. The ferric shortage is a country wide issue and not only at Zeeland Water Treatment Plant.

The Ferric has an impact on the colour of the potable water. It should be noted that this has an impact on the colour but not on the quality. The Municipality/WSP received a confirmation that there will be deliveries of ferric within two days. Consumers should note that, upon receipt of the ferric, the water will take about two days to clear.

Residents are therefore advised to direct all queries to Lephalale Local Municipality for attention: **Mr Simon Nkoe (Acting Manager Water Division)** at: **014 763 2193/ Cell: 082 57 88445. or standby number 082 770 0085**

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M M COCQUYT
MUNICIPAL MANAGER