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PUBLIC NOTICE

DEBT RELIEF FOR FORMER PREPAID CUSTOMERS AND NOTICE TO CONVERT ALL CUSTOMERS FROM POSTPAID TO PREPAID ELECTRICITY METERING SYSTEM

Notice is hereby served to the customers who were on prepaid electricity metering system which ended on the 28th February 2022, that the Council has approved an item to grant a relief on electricity consumption on the affected customer's accounts. The journal has been processed in October 2023 billing and will reduce the outstanding balance.

All Electricity consumers are informed that the Municipality will migrate all Consumers from Post Paid to Prepaid Electricity Metering System starting from the effective from 15th November 2023 to the 15 December 2023. SMS Notifications will be issued to customers informing them about when they will be issued to prepaid. The disconnection of electricity will resume during the month of November 2023.

All customers are urged to settle their accounts / or make payment arrangements to keep their account update and avoid future electricity disconnection.

Any further information regarding this matter can be directed to Revenue Manager, Mr AE Marope on 014 762 1405.

Your co-operation will be highly appreciated.


M. M. MOPE
ACTING MUNICIPAL MANAGER

DATE : 8 NOVEMBER 2023
REFERENCE NO : 5/1/1 – 2023/2024
NOTICE NO : A11/2023/2024 [ITEM A140/2023[7]]