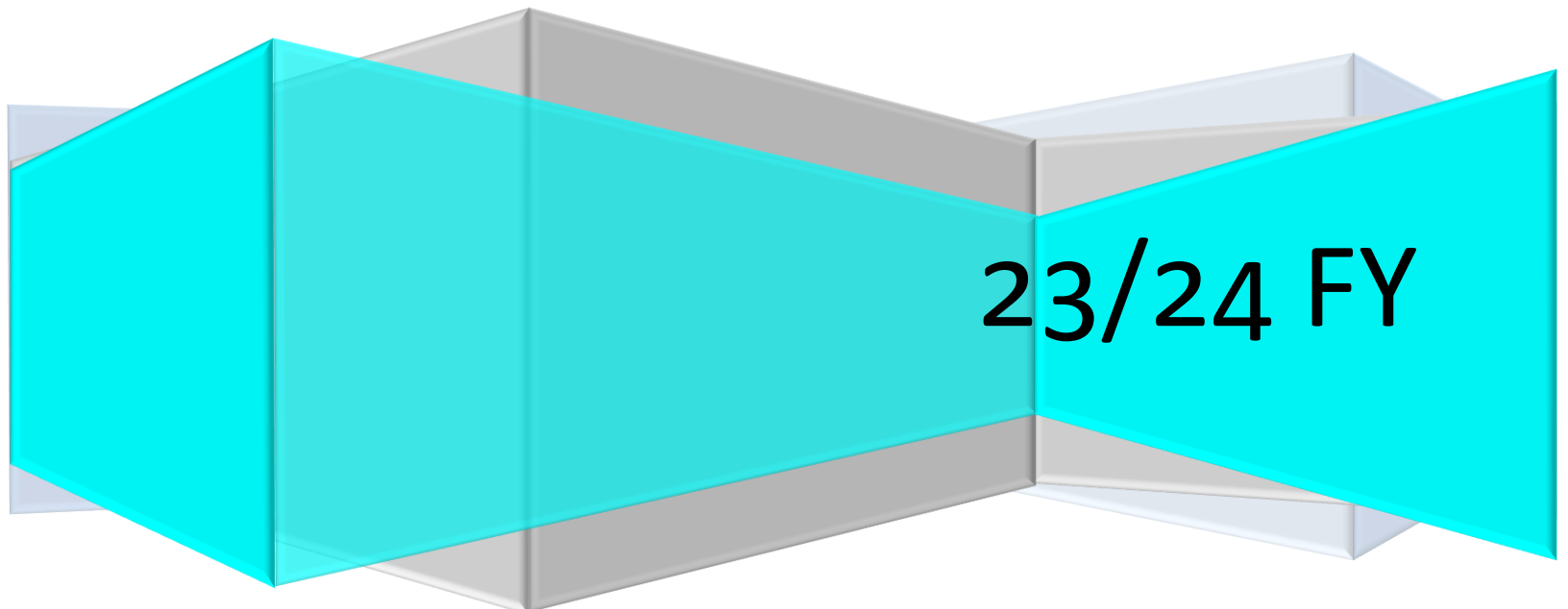


LEPHALALE LOCAL MUNICIPALITY

Third Quarter Performance Report, audited



23/24 FY

Table of Contents

Acronyms and abbreviations	2
1. Purpose	3
2. Components of the Report	4
3. Overall Municipal Performance / Executive Summary	4
4. SDBIP Service Delivery and Performance Indicators	5
5. SDBIP Service Delivery and Performance Indicators	5
6. Detailed Performance per Department or Vote	10
6.1. Office of the Municipal Manager (Strategic Scorecard)	10
5.2 Strategic Support Services	20
5.3 Corporate support services.....	34
5.4 Development planning	47
5.5 Budget and Treasury.....	57
5.6 Social Services.....	70
5.7 Infrastructure Services.....	85
7. Progress from the Annual Performance Report.....	107
7. SDBIP Budget Statements	109
7.1 Table C1 – Summary	110
7.2 Table C3 – Financial Performance (Revenue and expenditure by vote)	111
7.3 Table C4 – Financial Performance (Revenue by municipal Source vote)	111
7.4 Table C4 – Financial Performance (Expenditure by Type).....	112
7.5 Table C5 – Capital Expenditure by vote (Monthly Budget Statements,) Capital Expenditure by Vote& Classification (Monthly Budget Statements,	113
7.6 Table C6 – Financial Position	115
8. Conclusion	116
9. Approval.....	116

Acronyms and abbreviations

IDP	Integrated Development Plan
SDBIP	Service Delivery and Budget Implementation Plan
KPA	Key Performance Area
MIG	Municipal Infrastructure Grant
MSIG	Municipal Service Infrastructure Grant
KPI	Key Performance Indicator
POE	Portfolio of Evidence
SLA	Service Level Agreement
VIP	Ventilated Improved Pit Latrine
LLM	Lephalale Local Municipality
YTD	Year to Date
AVG	Average
AG	Auditor General
SCM	Supply Chain Management
BSC	Bid Specification Committee
BAC	Bid Adjudication Committee
Infra	Infrastructure Department
BTO	Budget and Treasury Office
Dev-plan	Development Planning Department
Social	Community Social Services Department
SSS	Strategic Support Services

1. Purpose

The purpose of this report is to give feedback regarding the performance of Lephalale Local Municipality for the third quarter of the 2023-24 financial years and to comply with the following legislative requirements:

- ▶ Section 41 (1) (e) of the Municipal Systems Act No. 32 of 2000 prescribes that a municipality must establish a process of regular reporting to-
- ▶ The Council, other political structures, political office bearers and staff of the municipality; and
 - The public and appropriate organs of state”.
 - Section 41 (2) further prescribes that the system applied by the municipality in compliance with subsection 1) (c) must be devised in such a way that it may serve as an early warning indicator of underperformance.
- ▶ National Treasury Circular 13¹, Component 32 that requires from municipalities that the targets and indicators contained in their SDBIP should be reported on for in-year reporting (quarterly and mid-year) and the annual report.

This third quarter performance report contains information about:

- ▶ Quarterly performance against quarterly and annual targets as per the SDBIP is reported on. The adjusted SDBIP² for 2023-24 Financial Years contains the objectives and indicators as per the Municipal IDP as well as General Indicators as prescribed by section 43 of the MSA. The SDBIP and Adjusted SDBIP for 2023-24 was developed to reflect **cumulative performance**, therefore the status of indicators reflects the overall performance level achieved year to date.
- ▶ There are a few indicators which does not reflect a cumulative performance due to their nature and how the targets were set.
- ▶ Challenges that were experienced in achieving targets, especially in cases where targets were not met.
- ▶ Reasons and comments for overachievement of targets are mentioned where required so as to improve planning and correct target setting.
- ▶ Measures taken to improve performance.
 - Corrective action is included for each KPI or Project Target not achieved.
 - Section on improvement from challenges in previous financial year's Annual Report as per the Annual Performance Report from the previous financial year
 - Comparisons of performance against quarterly targets are highlighted and adapted to comply with the Lephalale Local Municipality's performance management requirements. The scoring method utilised is in line with the assessment rating calculator prescribed by the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, Regulation 805 of 2006. An explanation is as per the table below:

¹ National Treasury MFMA Circular No. 13 of 2005

² Adjustment Service Delivery and Budget Implementation Plan

The scoring method utilized is in line with the assessment rating calculator prescribed by the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, Regulation 805 of 2006. An explanation is as per the table below:

Colour code	Scoring	% Target achieved	
Rating	Score	Low	High
Unsatisfactory	1-1.99	0.0%	49.99%
Below target	2 -2.99	50%	69.9%
Achieved target	3 -3.99	70%	79.99%
Achieved/ exceeded target	4 -4.99	80%	99.9%
Outstanding / far exceeds target	5+	100.0%	+

2. Components of the Report

The following is reported on in this report:

- Performance Highlights
- SDBIP performance of service delivery and performance indicators and targets
- SDBIP Project Implementation
- SDBIP Budget Statement Components

3. Overall Municipal Performance / Executive Summary

As from quarter 2 in the new financial year, standard operating procedures, and management resolutions as well as recommendation by the Audit committee will apply. Performance information submitted without supporting documents (POE and Corrective Action evidence) will not be saved or be recognized.

Management agreed to change and improve the process of reporting and verification on reported Performance information with proper supporting documents.

There are 211 indicators in the adjusted 2023-24 higher level SDBIP, 40 indicators from this total are not applicable for the third quarter and will not be considered for measurement.

During adjustments of the budget 14 indicators which mainly included projects affected by changes in budget amount were totally cancelled, their implementation ceased. The total number of measurable indicators is 157.

The Overall SDBIP achievement is 113 indicators achieved target as predetermined, 11 indicators over exceeded target, and 33 indicators had a below average performance, the total performance is 4,0 which is a fair Performance for the institution as a whole; the institutional performance is at 4.2 for key performance indicators and 3,8 for project implementation.

The institution is experiencing challenges on timeous implementation of capital projects, and it is slightly behind schedule on project implementation.

Most operational predetermined objectives are achieved as scheduled except for the few which the budget was insufficient and had to be moved to future dates.

4. SDBIP Service Delivery and Performance Indicators

The Overall SDBIP achievement is 113 indicators achieved target as predetermined, 11 indicators over exceeded target, and 33 indicators had a below average performance, the total performance is 4,0 which is a Good Performance for the institution as a whole; the institutional performance is at 4.2 for key performance indicators and 3,8 for project implementation, the total Performance I rating have exceeded the standard norm of 3.0 as required.

5. SDBIP Service Delivery and Performance Indicators

There are 211 indicators in the 2023-20224 higher level Adjusted SDBIP, 40 indicators from this total are not applicable for the quarter. 14 indicators /projects are cancelled due budget constraints, The total number of measurable indicators is 157.

The Overall SDBIP achievement is 113 indicators achieved target as predetermined, 0 indicators exceed target, 11 indicators over exceeded target extremely, 33 indicators were below target and no indicators were very poor on performance as predetermined unsatisfactory. This is a good Performance for the institution. The institutional performance is at 4 for key performance indicators and project implementation.

Overall SDBIP	Number of KPIs and Capital Projects	2023-24 Quarter 2 Indicator Performance						Percentage Performance
		Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	Total %
Total Indicators	211	11	0	113	33	0	40	80%
Adjusted indicators		14 indicators /Projects were cancelled due to budgetary constraints						

The performance is 80% as per the rating tool in 1 b., this translates to 4 out of 5 in terms of the regulation 805 scoring.

SUMMARY OF INSTITUTIONAL SUCCESS

➤ KPA 1 Spatial Rationale.

- Housing queries and national housing needs register are attended daily.
- Process of land acquisition for low-cost housing is on-going and on targeted progress.
- Building regulations are enforced around urban settlements.
- Land use applications are processed within 3 months.
- Assessment of building completed within time frames.

Challenges

- Informal settlements around town periphery
- Increase in illegal buildings and structures around urban areas.
- Acquisition of additional land for development

➤ KPA2 Basic Service Delivery and Infrastructure Development

- Additional rural households are electrified.
- High mast lights are installed in over 10 villages.
- The process of resuscitating the two regional schemes is completed where phase 5 of Seleka Witpoort water scheme is ongoing and phases 4&5 of Mokuruenyane Shongoane water scheme is about to commence.
- Waste collection is done at 17 rural villages and 10652 households in urban area and 8675 informal settlements.

- Implementation of mitigations on audit findings is done and ongoing.
- Council resolutions are implemented.

Challenges

Water loss is at 41% due to aged water infrastructure and replacement of asbestos pipes to acrylic ones.

- Electrical losses are 21%
- Procurement process for goods is slow and delays project completion.
- Vandalism of electrical infrastructure
- Sanitation sewerage spillages

➤ KPA 3 Financial Management and Viability.

- Liquidity Ratio is higher than required by legislation at 324% financial year
 - Cost coverage is 338% by end of the quarter.
 - Percentage debt coverage was 2407% by end quarter.
 - Quarterly Financial Report were prepared and submitted to Council on time.
 - Turnaround times for procurement are improving, tenders are processed with 30 days.
- Debt collection rate is at 74% instead of the prescribed 95%.

Challenges

- The indigest register is not finalised and still on process to completion.
- Capital expenditures is lower than 50% of the total capital budget.

KPA 4 Local Economic Development

- Training session for small and medium enterprises was conducted.
- About 167 temporary jobs were created
- Four meetings about CSI and SLP were held with strategic partners.

➤ KPA 5 Transformation and Organisational Development

- Vacancy rate is at 15% and the percentage total budget spent on work skills development is 0,26%
- Employment equity groups are covered on the top three highest level of management.

➤ KPA 6 Good Governance and Public Participation

- A total of 8 council Meetings were held year to date.
- The Municipality has maintained the unqualified Audit opinion for the third year in a row and the Audit on Performance information have improved from disclaimer to qualified.
- Section 79 and 80 committees are functional at LLM.
- 2 Local Labour Forum meeting held in the second quarter.

Summary of SDBIP Votes and Indicators from the previous financial year's Mid -Year performance

Table 1.1

Overall SDBIP	Total Number of KPIs	Total cancelled indicators due budget constraints	Indicator Performance 2023 -24 Third quarter Performance				
			Target Achieved	Target Achieved	Not Target Overachieved	N/A	%
SDBIP Departments (Votes)							
Office of the Municipal Manage	26 Indicators/ projects	0	19	4	0	3	82%
Strategic Services	33 Indicators	0	21	3	0	9	87%

Overall SDBIP	Total Number of KPIs	Total cancelled indicators due budget constraints	Indicator Performance 2023 -24 Third quarter Performance				
			Target Achieved	Target Not Achieved	Target Overachieved	N/A	%
SDBIP Departments (Votes)							
Corporate and Support Services	29 Indicators	0	17	3	3	6	86%
Development Planning	23Indicators	0	12	1	0	10	83%
Budget and Treasury	30 Indicators	1	12	4	6	7	82%
Social Services	28 Indicators	3	17	4	2	2	83%
Infrastructure Services	42 Indicators	10	15	14	0	3	52%
Total Indicators	211	14	113	34	11	40	80%

The institutional performance is at 4.0 for key performance indicators and for project implementation.

Table 1.2

Overall SDBIP	Number of KPIs and Capital Projects	2023 -24 Quarter 2 Indicator Performance							Percentage Performance
		Cancelled Indicators /projects	Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	Total %
Total Indicators	211	14	11	0	113	33	0	40	80%

SUMMARY OF SDBIP KPAS AND INDICATORS PER DEPARTMENT/ VOTE for 2023/24 Mid-Year Performance

Table 1.3

Overall SDBIP	Total Number of KPIs	Indicator Performance 2023-24 FY second quarter				
		Target Achieved	Target Not Achieved	Target Overachieved	N/A	%
SDBIP Departments (Votes)						
Office of the Municipal Manage	26 Indicators/ projects	19	3	1	3	87%
Strategic Services	33 Indicators	13	8	2	10	65%
Corporate and Support Services	29 Indicators	17	3	4	5	84 %
Development Planning	23 Indicators	19	1	0	3	95%
Budget and Treasury	30 Indicators	12	6	7	5	84%
Social Services	28 Indicators	22	5	1	0	82%
Infrastructure Services	42 Indicators	26	14	2	0	70%
Total Indicators	211	128	40	17	26	78%

1. AUDITED SCORE CARD

Overall SDBIP	Total Number of KPIs	Indicator Performance for third quarter 2023/24 Financial year					
		Target Achieved	Target Not Achieved	Target Overachieved	N/A	%	IA UNIT Conclusion
SDBIP Departments (Votes)							
Office of the Municipal Manage	26 Indicators/ projects	13	5	4	4	77%	Acceptable performance
Strategic Support Services	33 Indicators	12	6	6	9	75%	Acceptable performance
Corporate and Support Services	29 Indicators	8	3	10	8	86%	Acceptable performance
Development Planning	23 Indicators	7	5	3	8	67%	Unsatisfactory performance
Budget and Treasury	30 Indicators	9	6	7	8	73%	Acceptable performance
Social Services	28 Indicators	10	5	7	6	77%	Acceptable performance
Infrastructure Services	42 Indicators	7	16	5	14	43%	Unacceptable performance
Total Indicators	211	66	46	42	57	70%	Unsatisfactory performance

Internal Auditors conclusion	Description
0% - 55% performance	Unacceptable performance
56% - 74 % performance	Unsatisfactory performance
75% - 90% performance	Acceptable performance
91% - 100% performance	Excellent performance

6. Detailed Performance per Department or Vote

6.1. Office of the Municipal Manager (Strategic Scorecard)

The Office of the Municipal Manager comprises of the following Units:

- Internal Auditing
- Risk Management
- Security

Office of the Municipal Manager

The Municipal Manager is equally responsible for all the indicators in other Departments.

- Audit Committee established and functional.
- The Municipality has maintained the unqualified Audit opinion for the third year in a row and the Audit on Performance information have improved from disclaimer to qualified.
- One Audit Committee meeting was held in the quarter and a report was send to council.
- Risk committee is established and functional where 5 Risk registers are developed for mitigation of all risks.
- No Fraud cases reported to risk management unit.
-

Challenges

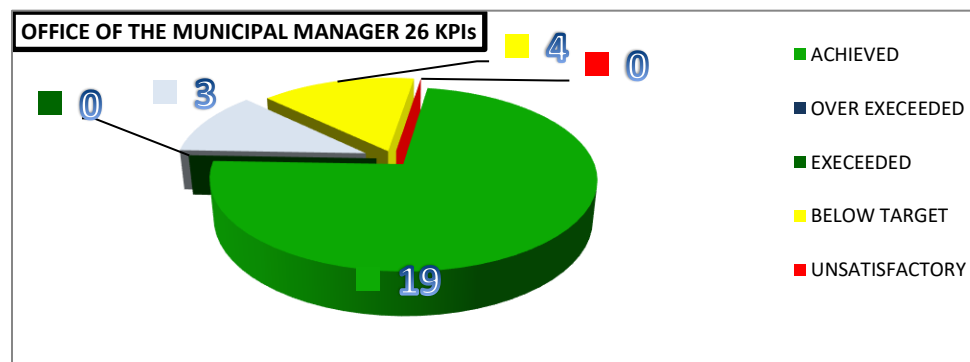
- Implementation Audit reviews is not on planned target.
- Delays on procurement of a walk-through metal detector
- Percentage Budget Spent on Capital Projects is 26% against a target of 50%.

Out of the Twenty-six (26) indicators, three (3) indicators are not applicable for the quarter, nineteen (19) indicators achieved target, , and four(4) indicators performed below target.

Table 2

Indicators	Total number 26
Achieved Target	19
Exceeded Target	0
Over exceeded Target	0
Below Target	4
Unsatisfactory	0
Not Applicable	3

The Departmental performance is depicted on the below color coded pie chart:



The statistics related to the performance of the Strategic Scorecard follows:

The detailed Municipal Manager's strategic scorecard follows:

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustme nt
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Anti-corruption	N / A	M - 2 4	Number of fraud and corruption cases referred for investigation per quarter* (None-cumulative)	Fraud and corruption Investigations	The Investigation of any reported/ identified fraud or corruption case in the Municipality	#	Le p - M R i s k	0 0	0	0	No fraud case referred for investigation yet. Target achieved.	None	None	OPEX	0cases	OPEX	Investigati on Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Anti-corruption	N / A	M - 2 4 A	Number of fraud and corruption cases identified in the department per quarter	Prevention of Fraud and corruption in the institution	Identification of fraud and corruption cases in the department	#	Le p - M R i s k	0 0	0	0	No fraud cases identified in our department. Target achieved.	None	None	OPEX	0 cases	OPEX	Fraud and corruption report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\	N / A	M - E X P 1	Percentage Budget Spent on Capital Projects identified for financial year i.t.o. IDP per quarter YTD	Capital budget Expenditure Progress in the institution	Monitor the rate of Total capital budget expenditure on a regular base	%	Le p - C F O	New	50%	26%	Capital budget Expenditure for the institution is lower than expected.	Slow SCM processes and project execution.	Speed up SCM processes and project execution.	R77 454 0 48,68	80%	R297 0 38 114.24	Capital Budget Expenditur e report

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTU AL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expendit ure			Reasons for Adjustme nt
Expenditure Management											Target not Achieved						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Anti-corruption	N / A	M - 0 0 7 7 1	Number of quarterly Meetings held with CRO on emerging Risks identification and risk register update by the department per quarter	Identification and mitigation of risks by municipal departments in a financial year	Active identification of new emerging risks and continuation of risks mitigations by departments	#	L e p - M R i s k	N e w	1	1	Meeting with managers took place and all risk registers were updated accordingly. Target achieved.	None	None	OPEX	4Meetin gs	OPEX	Attendanc e register, Agenda, Updated Risk registers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Anti-corruption	N / A	M - 0 0 2 4	Number of Risk Management Policies and Strategies Reviewed and send to council for adoption per annum	Compliance to risk legislation	Reviewing of policies and strategies attached risk management and approval by council	#	L e p - M R i s k	9	N/A	N/A	N/A	N/A	N/A	N/A	3 risk manage ment policies	OPEX	Council Resolution and Approved copy of policy/strat egy
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate	N / A	M - 0 0 0 1	Number of fraud and corruption awareness conducted per annum*	Fraud and corruption Awareness campaign	Conduct a fraud awareness refresher class by expect on municipal staff	#	L e p - M R i s k	1	1	1	Awareness conducted in quarter 2. Target achieved.	N/A	N/A	OPEX	1 awarene ss campaig n	OPEX	Invitation, Attendanc e register

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTU AL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expendit ure			Reasons for Adjustme nt
governance\ Risk Management																	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M – 0 0 0 2	Number of Risk registers developed and monitored per quarter	Risk Management	Development of all risk registers and quarterly monitoring of risk mitigations	#	L e p – M R i s k	6	5	5	All risk registers are reviewed and updated. Target achieved.	None	None	OPEX	5 Risk Register s	OPEX	Risk registers. (Strategic, Operation al, Fraud, Project, ICT)
																	Adjusted down due retirement COVID-19 risk register after the pandemic subsided
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M – 0 0 0 3	Number of Risk Committee Meeting facilitated and held per quarter	Risk Management in Compliance with Legislation	Convening of Risk management committee meetings and discuss progress on risk mitigations	#	L e p – M R i s k	4	1	1	RMC took place on the 15th of January 2024. Target achieved.	None	None	R37 000	4 Meetings	R230 307	Invitation, Minutes& attendanc e register
KPA6: Good Governance and Public Participation\ Responsible,	N / A	M – 6 4 8	Number of Audit committee meetings held per quarter	Operation clean Audit and Compliance	Convening of Audit committee meetings and discuss	#	L e p –	1 0	1	2	One Ordinary Audit Com Meeting held on 26	The Audit Committee requested a special meeting in	None	R322 594	6 Meetings	R369 025	Invitation, Minutes, and attendanc e register

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTU AL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expendit ure			Reasons for Adjustme nt
accountable, effective, and efficient corporate governance\ Audit Committee					progress on implementati on of Audit action plans and other governance matters		M I A				January 2024 and a Special Audit Committee held on 23 February 2024. Target overachieve d.	February that led to the over achievement.					
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 0 0 0 4	Number of Audit committee Reports served to Council per quarter	Reporting to Council	Reports send to council by Audit Committee chairperson	#	L e p - M I A	6	1	2	Two reports were submitted to council in the 3rd quarter. Target overachieve d.	The Audit Committee requested a special meeting in February that led to submission of 2 reports to Council.	None	OPEX	4 Audit Committ ee Reports	OPEX	Audit Committee Report submitted to Council and Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 0 0 0 5	Number of AG Action Plan developed and monitored per annum.	Operation clean Audit	Development of Audit Action plan	#	L e p - M I A	1	1	1	The Action Plan was developed. Target achieved.	None	None	OPEX	1AG Action Plan	OPEX	AG Action Plan

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTU AL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expendit ure			Reasons for Adjustme nt
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M – 6 5 2	Percentage of audit reviews conducted per quarter	Compliance to legislation and Governance processes	Implementati on Audit reviews as per Audit plan in a quarter	%	L e p – M I A	8 0 %	80%	55%	4 out of 9 audits completed. Target not achieved.	Delayed projects due to unforeseen circumstances	Finalise the projects in the 4th quarter.	OPEX	80% of reviews conducte d	OPEX	Audit Plan Internal Audit Reports
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Internal Audit	N / A	M – 0 0 0 6	Number of times internal audit Action Plan updated and monitored per quarter	Compliance to legislation and Governance processes	Development of internal Audit action plan by internal audit unit and quarterly monitoring of progress on implementation of recommendations	#	L e p – M I A	1	1	1	Internal Audit Action Plan was updated and monitored. Target achieved.	None	None	OPEX	4 times that action plan is updated	OPEX	Internal Audit Action Plan/Quer y Register served at Audit Committee during the quarter
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M – 0 6 8	Number of Internal Audit Quarterly Reports submitted Audit committee per quarter	Audit Committee Oversight on Internal Audit Processes	Submission of reports to the Audit Committee on Implementation of audit plan to the Audit	#	L e p – M I A	4	1	1	One report was submitted to the Audit Committee. Target achieved.	None	None	OPEX	4 Internal Audit Reports	OPEX	Internal Audit quarterly Report

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTU AL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expendit ure			Reasons for Adjustme nt
					Committee by CAE												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 6 5 0	Number of Unqualified Audit Opinion received from AG per annum	Operation Clean Audit	Attain Unqualified Audit Opinion	#	L e p - C F O	1 u n q u a l i f i e d	N/A	N/A	N/A	N/A	N/A	OPEX	1 audit opinion	OPEX	Audit report
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Safety and Security	N / A	M – 7 0 6	Number of safety and security meetings held per quarter	Functional Safety and Security in the municipal spaces	Convening of quarterly safety and security meetings by security personnel	#	L e p - M M s e c	3	1	1	One Safety and Security meeting was held on 4 March 2024. Target achieved.	None	None	OPEX	4 meetings	OPEX	Invitations, agenda, attendanc e register, minutes
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-	N / A	M – 0 6 7	Number of safety and security audits conducted per quarter	Functional Safety and Security in the municipal spaces and assets	Conducts the audit on the municipal security systems and tools regularly on all municipal	#	L e p - M M s e c	3	1	1	One Safety and Security Audit was conducted in this quarter. Target achieved.	None	None	OPEX	4 Audits	OPEX	Security Survey sheets Security Report

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target								Portfolio of evidence
										ACTU AL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expendit ure	Annual Target 2023/24	Annual budget	Reasons for Adjustme nt
being\ Safety and Security					properties /assets												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementati on of recommenda tions by the Auditor General to resolve all the findings	%	L e p – M I A	0 %	50%	0%	One finding within the MM's Office was not resolved. (0 out of 1 finding resolved). Target not achieved.	The UIF+W investigations were only finalised by the end of Dec 23 and the investigation report served in Council by the end of March 2024.	Address the finding before the end of the financial year.	OPEX	100% queries	OPEX	Summary of AG queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 2 7	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementati on of recommenda tions by the Internal Audit to resolve all the findings	%	L e p – M I A	0 %	80%	57%	20 out of 35 findings were resolved. Target not achieved.	The underperforma nce was as a result of new AOPO findings that were added to the register.	Address the findings in Q4 and ensure that the AOPO findings are not repeated.	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M – 2 8	Percentage of Audit and performance Committee's resolutions implemented per quarter. (None-cumulative)	Implementation of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	L e p – M I A	9 1 %	100%	94%	59 out of 63 resolutions were implemente d, 3 are in progress and 1 outstanding . Target not achieved.	Some of the resolutions requires ample time to implement.	Continue to implement the resolution throughout the financial year.	OPEX	100% audit committe e resolutio ns	OPEX	Resolution Register

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTU AL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expendit ure			Reasons for Adjustme nt
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M – 6 6 7	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	L e p – R i s k	9 9 %	80%	85%	Out or a total of 26 a total of 22 risks were addressed and 4 still outstanding . Target overachieve d.	The department was proactive when addressing the risks.	None	OPEX	100% risks resolved	OPEX	Summary of Risks resolved signed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M – 6 9 1	Percentage of Implementation of council resolutions per quarter	Implementation of Council resolutions	Carrying out and completion of council instruction within a specific quarter	%	L e p – M A d m i n	8 7 %	100%	100%	19 Council Resolutions were implemented in this quarter. Target achieved.	None	None	OPEX	100% council resolutions	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M – 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	L e p – M a d m i n	9 0 %	90%	N/A	No complaints were received for the MM's office this quarter. Target achieved.	None	None	OPEX	90% complain ts	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial	N / A	M – 3	Percentage on Payment of creditors within	Payment of creditors on time	Compliance with section 65 of MFMA	%	L e p	9 7 %	100%	100%	All payments were done	None	None	OPEX	100% creditors paid	OPEX	Payment Report signed by

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTU AL	ACTUAL NOTES	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expendit ure			Reasons for Adjustme nt
Management\ Enhance revenue and financial management\ Expenditure Management		48	30 days by the Department				- M E x p				in time. Target achieved.						Manager Expenditur e
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M – 654	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter as per sec 75 of MFMA	Updating of the website with required documents	Update the website in accordance with sec 75 of MFMA with relevant document as an when required	%	L e p – M C o m	100%	100%	N/A	No publications from MM's office.	N/A	N/A	OPEX	100%pu blication s	OPEX	Calendar of Legislated Publicatio ns, Screensho ts of Reports Published.
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M – 23 / 01	Percentage of Resolutions taken at 2023/24 Strategic planning Implemented by the department per quarter YTD	Implementation of 2023-24 Strategic Plan resolutions	Implementati on and Completion of Strategic planning resolutions for the financial year.	%	E M s	N e w	75%	100%	2 out of 2 Resolutions were implemente d. Target overachieve d.	Management implemented the two resolutions during the month of December	None	OPEX	100% Resoluti ons	OPEX	Resolution Register

5.2 Strategic Support Services

The Department comprises of the following Units:

- IDP
- PMS
- Public Participation
- Communication
- LED

- A total of 3 special programs were completed successfully.
- Twitter and Face book are utilised as media platforms to keep the stake holder and community abreast with matters of civil interest.
- One (1) Imbizo meeting held.
- The 2nd quarter performance assessments were done.
- One HIV /Aids campaign was done.
- Annual Report tabled and oversight report adopted by council.
-

Challenges

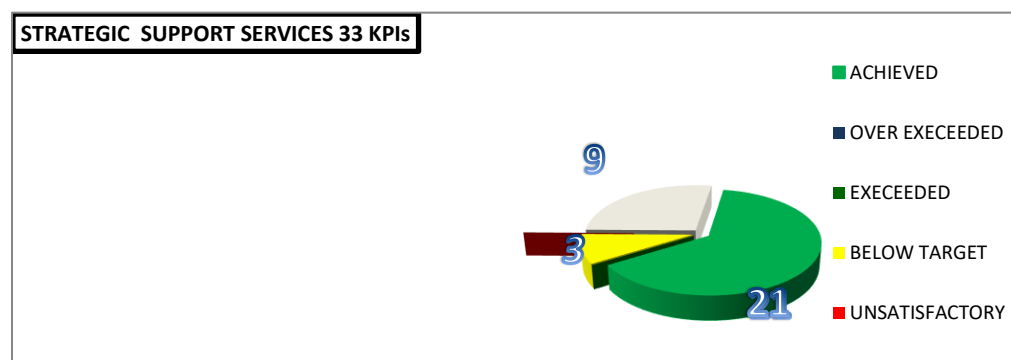
- Not all of the Internal Audit findings and Audit committee resolutions are resolved or implemented.
- No risks and services complaints are completely mitigated in the department.

The **Strategic Support Services** Department has thirty-three (33) indicators, on the higher SDBIP which are operational deliverables from the Department. Out the thirty-three (33) indicators nine (9) indicators are not applicable for the quarter. Twenty one indicators (21) achieved target, and three (3) indicators performed below target.

Table 3

Indicators	Total number 33
Achieved Target	21
Exceeded Target	0
Over Exceeded Target	0
Below Target	3
Unsatisfactory	0
Not Applicable	9

The Departmental performance is depicted on the below color coded pie chart:



TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M _ 3 2 2	Number of HIV/Aids campaigns/m eetings held per quarter	HIV/ Aids Campai gns	Convening of HIV/Aids campaigns/ meetings on a quarterly basis by Municipality	#	L e p _ M P P	4	1	1	One programme held on the 8th of March 2023 at Steenbokpan village. Target Achieved	None	None	OPEX	2 HIV/Aids campai gns/meeti ngs	OPEX	Invitations, Agenda and Attendance Registers Budget Reduction and cost containment
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M _ 6 4 1	Number of special programs awareness campaigns/m eetings held) per quarter	Commu nity Special Program s	Convening of at least 3 special programs awareness campaigns/ meetings on quarterly basis	#	L e p _ M P P	1 2	3	4	Distribution of baby hampers for newborn babbies at Witpoort hospital, Back to school programme held on the 17th of January at Matshwara Secondary school and Nelsonskop primary Target overachieved	Managed to do 2 programmes for back-to- school campaign on the same day which gave us an additional special program.	None	OPEX	12 special program s awarene ss campai gns/meeti ngs	OPEX	Invitations, Agenda, and attendance registers

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M - C 1 1	Number of public participation/f eedback meetings held per quarter.	Public Participa tion Meeting s held (one per quarter)	Delivery of feedback to communities by Council	#	L e p - M P P	n e w	1	3	The public participation meeting held on the 04/03/2024 in Martinique and on the 07th at Seleka Community hall Target overachieved .	Overachieved due to the report that were due to be shared with the community of Lephalale about 22/23 draft budget and additional meetings were arranged.	None	OPEX	4 meeting s	OPEX	Invitations, Agenda, and attendance registers
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M - C 1 2	Number of Municipal Imbizos held per quarter	Number of Imbizos held per annum	Participation of communities in governance issues	#	L e p - M P P	n e w	1	1	1 Imbizo held on the 19 February at Seleka Sports ground Target Achieved	None	None	OPEX	4Imbizo s	OPEX	Attendance registers, Notice and Agenda
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate	N / A	M - 3 5	Number of media releases published per quarter.	Commu nications to stakehol ders and media	Issuing of media press statements to media houses on a quarterly basis	#	L e p - C o m	2 0	5	5	5 media releases statement were issued. Target Achieved	None	None	OPEX	20 media press stateme nts	OPEX	Facebook Screenshots or newspaper articles.

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
governance\ Communication																	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 3 3 5 B	Number of Communicati on strategy reviewed per annum	Communi cation strategy reviewed and impleme ntation	Review of Communicat ion strategy	#	L e p - N e w C o m		N/A	N/A	N/A	N/A	N/a	OPEX	1 communi cation strategy	OPEX	Communica tion Strategy and Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 3 3 5 C	Percentage of Notices from Internal departments published per quarter	Communi cation	Issuing of public notices by communicati on unit on quarterly basis	#	L e p - N e w C o m		100%	100%	43 notices were issued. Target Achieved	None	None	OPEX	100% Notices	OPEX	Facebook Screenshots or copy of notices issued.
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient	N / A	M - 6 5 4	Percentage of required Legislated Publications published on Municipal website from each	Updating of the website with required docume nts	Update the website in accordance with sec 75 of MFMA with relevant document as	%	L e p - P M S / %	1 0 0 %	100%	100%	all section 75 documents are published on the web site Target Achieved	None	None	OPEX	100% Publicati ons	OPEX	Calendar of Legislated Publications , Screenshots of Reports Published

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
									ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
corporate governance\ Communication			directorate per quarter as per sec 75 of MFMA		an when required		I D P									
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Integrated Development Planning	N / A	M - 2 6 2	Number of IDP Rep forums meetings successfully held per quarter	Public Participa tion	Convening of at least 1 IDP Rep forum meeting per quarter by the Municipality	#	L e p - M I D P	4 1	0	No Rep forum held for the quarter Target not Achieved.	It was not ready for this quarter because we didn't receive the draft budget for presentation to rep forum. It was also coinciding with MPAC public participation programme.	The rep forum is planned for last week of April or the first week of May 2024	R194 542	4 IDP Rep forums	R882 835	Attendance Registers Attendance Registers Invitations,
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Integrated Development Planning	N / A	M - 3 2 5	Number of IDP road shows successfully held by end of May	Public Participa tion	Convening of 3 IDP road shows in the fourth quarter by the Municipality	#	L e p - M I D P	4 N/A	N/A	N/A	N/A	N/A	R000	3 IDP road shows	R882 835	Invitations, Attendance Register Register of community needs and Agenda

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Integrated Development Planning	N / A	M - 6 5 7	Percentage of IDP credibility rating by MEC in Financial Year	IDP Rating by MEC from Coghsta	Submission of IDP document to Provincial MEC for assessment and rating	%	L e p - M I D P	1 0 0 %	N/A	N/A	N/A	N/A	None	OPEX	100%	OPEX	MECs credibility report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Integrated Development Planning	N / A	M - 6 5 8	Number of IDP approved by Council by end May	Timeous IDP Approval	Submission of IDP document to council for Approval as legislated	#	L e p - M I D P	1	N/A	N/A	N/A	N/A	N/A	OPEX	1 IDP docume nt approve d	OPEX	Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable,	N / A	M - 0 6	Number of Final Annual Report approved by Council by	Timeous approval Annual Report	Submission of oversight on Annual Report to council for approval	#	L e p -	0	1	1	The oversight report is approved by council. Target Achieved	None	None	OPEX	1 Oversig ht Report approve	OPEX	Council resolution

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update r	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
effective, and efficient corporate governance\ Performance Management			end of March *				P M S								d by Council		
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M - 0 9	Number of Draft Annual Reports tabled to Council by 31 st of January *	Tabling of Annual Report to Council	Submission of a Draft Annual Report to council for noting	#	L e p - P M S	1	1	1	the Draft Annual Report was tabled to council on the 26th of January 2024 Target Achieved	None	None	OPEX	1 Annual Report tabled to Council	OPEX	Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M - 4 3	Number of SDBIP signed by the mayor within 28 days after the approval of budget and the IDP YTD	Approval of SDBIP by the Mayor	Submission of a SDBIP to the Mayor for Approval within the prescribed time frame	#	L e p - P M S	1	N/A	N/A	N/A	N/A	N/A	OPEX	1 Approve d SDBIP	OPEX	Signed and dated SDBIP

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M - 4 8	Number of Annual Performance Report submitted to auditor general by August 30th YTD	Submiss ion of Annual Perform ance Report to Auditor general	Compile an Annual Performance Report and submit to Auditor General within the prescribed time	#	L e p - P M S	1	N/A	N/A	N/A	N/A	N/A	OPEX	1 Annual Perform ance Report	OPEX	Signed APR and Acknowleg ement of receipt by AG.
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M - 3 1 5	Percentage of performance assessments performed for all EMs per quarter	Quarterl y Emplo e Perform ance assessm ent/ apprais al by employe r.	Conducting the Employee Performance assessment/ appraisal by employer in a quarter	#	L e p - P M S	N e w	100%	100%	All performance assessment were completed Target Achieved	None	None	OPEX	100% or ALL Emple e Perform ance assessm ent/ apprais al complet ed	OPEX	Copies of dated and singed Assessment Plans
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M - 4 0	Number of\ Quarterly Performance Reports submitted to Audit	Audit Committ ee Oversigh t on Perform ance	Submission of quarterly Performance reports to Audit Committee	#	L e p - P M S	4	1	1	Report submitted. Target Achieved	None	None	OPEX	4 Quarterl y Perform ance Report s	OPEX	Signed quarterly reports submitted to Audit Committee

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
efficient corporate governance\ Performance Management			Committee per quarter	Manage ment	for Oversight in a quarter												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Performance Management	N / A	M - 4 4	Number of Section 72 (mid-year performance reports) submitted to MM by 25th of January and to council by 31st January	Submiss ion of Mid- Perform ance Report to council	Submission of Mid- Performance Report to council in compliance with section 72 of	#	L e p - P M S	1	1	1	Mid-year performance report was approved. Target Achieved	None	None	OPEX	1 Mid- Year Perform ance Report	OPEX	Council resolution, Mid-Year Report.
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 6 5 1	Number of Unqualified Performance Opinion per annum	Operatio n Clean Audit	Attain a fair presentation Annual Performance Report without material misstatemen ts to the Auditor General	#	L e p - M I A	0	N/A	N/A	N/A	N/A	N/A	OPEX	1 Audit Opinion	OPEX	AG Audit Report
KPA6: Good Governance	N / A	M - 2	Number of ward committees	Public Participa tion	Convening of meetings by ward	#	L e	0	15	15	All wards are functional.	None	None	OPEX	15 ward committ ees	OPEX	Minutes of the meetings

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Ward Committees		08	that are functional in a Municipality		committee chairpersons and submission of reports from such meetings		p - M P P				Target Achieved						held; attendance register schedule of meetings
KPA4: Local Economic Development\ Create a conducive environment for businesses to invest and prosper\ Job Creation	N / A	M - 688	Number of jobs created through municipal LED initiatives and capital projects per quarter (from municipal budget)	Job Creation through municipa l projects	Creation of new additional jobs through municipal projects	#	L e p - M L E D	371	140	167	Rotek permanent employees Target overachieved .	overachieved due to the new LED Project that was not counted on the list of projects.	None	OPEX	440 Jobs created	OPEX	List of beneficiarie s .
KPA4: Local Economic Development\ Create a conducive environment for businesses to invest and prosper\ Job Creation	N / A	M - 51	Number of workshops on training of SMMEs conducted by 30 June 2024	Training of SMMEs	Conducting of workshops on SMMEs for empowerme nt	#	M L E D	1	N/A	1	SMME workshop held on the 27/02/2024 at Mogol Club Target overachieved	The workshop was requested as follow-up workshop for the dissemination of information which was outstanding from the initial workshops for SMMEs	None	OPEX	2 worksho ps	OPEX	Invitations, Attendance register and Agenda

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
KPA4: Local Economic Development\ Create a conducive environment for businesses to invest and prosper\ Marketing and Branding	N / A	M - 6 9 5	Number of workshops/trainings conducted for street traders by 30 June 2024	Training of street Traders	Conducting of a business training session on street traders	#	L e p - M L E D	0	N/A	N/A	N/A	N/A	N/A	OPEX	1 training session	OPEX	Invitations, Agenda, and attendance register
KPA4: Local Economic Development\ Create a conducive environment for businesses to invest and prosper\ Marketing and Branding	N / A	M - 6 9 6	Number of meetings held with strategic partners on SLP/ CSI per quarter	Meeting with Strategic partners	Convening of strategic business partners meetings and discussion of CSI /SLP Projects by the Municipality	#	L e p - M L E D	8	2	2	Meeting for Medupi witkop power project held on the 26/03/2023 and meeting with LEDET held on the 15/03/2024. Target Achieved	None	None	OPEX	8 meetings	OPEX	Invitations Minutes Agenda & Attendance registers
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M - 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementation of recommendations by the Auditor General to	%	L e p - M I A	0 %	50%	55%	3 out of 5 findings were resolved. Target overachieved	The commitment of management to the weekly Audit Steering committee enhances the	None	OPEX	100% queries	OPEX	Summary of AG queries resolved signed by CAE and EM

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
efficient corporate governance\ Auditor General					resolve all the findings							swift completion of AG findings.					
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 27	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operatio n complian ce to regulatio ns and governa nce process es	Implementati on of recommend ations by the Internal Audit to resolve all the findings	%	L e p _ M I A	61%	80%	40%	12 out 30 internal audit findings are resolved. Target not Achieved.	Some of the findings requires time and additional funding for implementation.	Requested additional Budget and continue to implement the IA findings for completion	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 28	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non- cumulative)	Impleme ntation of Audit committ ee resolutio ns	Carrying out and completion of Audit committee instruction within a specific quarter	%	L e p _ M I A	100%	100%	86%	18 of the 21 Audit committee resolutions implemented. Target not Achieved.	The three outstanding resolutions were still work on progress in the AR and Quarterly reports during reporting time for the quarter.	Continue with implementati on of AC resolutions in the next quarter.	OPEX	100% audit committ ee resolutio ns	OPEX	Resolution Register
KPA6: Good Governance and Public	N / A	M _ 6	Percentage of risks resolved within	Risk Mitigatio n	Activities and actions taken	%	L e p	65%	80%	94%	Risks mitigations resolved.	Close monitoring	None	OPEX	100% risks resolved	OPEX	Summary of Risks resolved

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management		67	timeframe as specified in the risk register YTD (cumulative)		minimize or remove risks attached to objectives of the institution		R i s k				Target overachieved	and implementati on of the risk mitigations an d swift actions enhances performance					singed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 6 9 1	Percentage of Implementatio n of council resolutions per quarter	Impleme ntation of Council resolutio ns	Carrying out and completion of council instruction within a specific quarter	%	L e p - M A d m i n	1 0 0 %	100%	100%	All council resolutions are implemented Target Achieved	None	None	OPEX	100% council resolutio ns	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complain ts Manage ment by departm ents	Recording and following up of customer service complaints to resolve such complaints	%	L e p - M A d m i n	9 0 %	90%	N/A	No complaints lodged	No complaints lodged	None	OPEX	90% complain ts	OPEX	System generated quarterly Report signed off by EM

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachieveme nt	Corrective Measures for Unachieved targets	Expenditure			Reasons Adjustment
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - 3 4 8	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	L e p - M E x p	9 7 %	100%	98%	25 Out of 26 invoices were paid on time and only one was delayed Target not achieved	Service Provider submitted the pro forma invoice late and the 30 days period lapsed before payment was completed.	Follow up on service providers to submit invoices on time for payment.	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditure
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 2 3 / 0 1	Percentage of Resolutions taken at 2023/24 Strategic planning Implemented by the department per quarter YTD	Impleme ntation of 2023- 24 Strategic Plan resolutio ns	Implementati on and Completion of Strategic planning resolutions for the financial year.	%	E M s	N e w	75%	33%	1 out 3 strategic resolutions are implemented Target not achieved	The department does not have adequate budget to implement the other two resolutions	Requested for additional budget to implement the remaining strategic resolutions.	OPEX	100%	OPEX	Resolution Register

5.3 Corporate support services

The department comprises of the following Units:

- Administration and Secretariats
 - ICT
 - Human Resources
 - Legal Services Audit Committee resolutions not implemented.
-
- Employment equity regulations are implemented as expected.
 - 28 positions out of a target of 27 managerial positions were filled.
 - Four Council meeting held, and all Council resolutions are implemented.
 - One ICT steering Committee meeting was held.
 - The implementation of staff regulations is ongoing in the institution.

Challenges

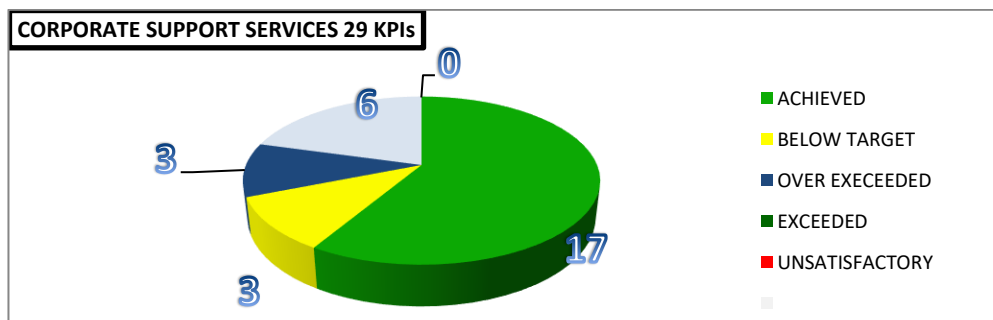
- Higher employee related costs, resulting in a higher Vacancy rate.
- High vacancy rate at Executive Management positions
- It is crucial for the municipality to fill all vacant management position to ensure achievement of strategic objectives of the municipality through service delivery.

Corporate Support Services Department has twenty-Nine (29) indicators in the higher SDBIP2023-24 which are deliverable from the department. Out of the twenty-Nine (29) indicators, six (6) indicators are not applicable for the quarter, seventeen (17) indicators achieved target, three (3) indicator overachieved target, and Three (3) indicators performed below target.

Table 4

Indicators	Total number 29
Achieve Target	17
Exceeded Target	0
Over exceeded Target	3
Below Target	3
Unsatisfactory	0
Not applicable	6

The Departmental performance is depicted on the below color coded pie chart:



The detailed performance for the department follows:

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Human Resource Management	N / A	M - #	Number of people from employment equity groups employed in the three highest levels of management YTD* (cumulative)	people from employment equity groups employed in managerial	Appointment of people from employment equity groups employed in the three highest levels of management	#	Le p - M H R	30	28	30	Out of 35 positions 30 are filled and 5 are vacant, for this quarter the was 1 re-appointment done. Target overachieved.	Swift implementation of the recruitment plan to allow stability in the institution and performance of functions.	None	OPEX	28	OPEX	Updated organizational structure and / appointment letters for the quarter
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Labour Relations and EAP	N / A	M - 672	Number of EAP workshops/ programs conducted per quarter	Municipal Employee wellness	Convening of Employee wellness programs or workshops	#	Le p - M H R	2	2	3	3 EAP Programmes conducted on Stress Management within Waste Division, Sanitation Division and Water Division Target overachieved	The EAP programmes were based on request from division hence the number exceeds the quarterly target.	None	OPEX,	8 programs /workshops	OPEX,	Signed workshop schedule memo by MM, presentation, and Workshop attendance register.

Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Labour Relations and EAP	N / A	M - 678	Number of LLF meetings coordinated by corporates Services per quarter	Labour consultation	Convening of LLF meetings by coordinating department	#	Le p - M H R	7	1	0	3 LLF meetings were scheduled on 21 February, 20 March and 22 March 2024 and they were all postponed Target not achieved	postponement of LLF meetings	Adherence to LLF schedule and attendance of meetings by the forum members	OPEX	6 LLF Meetings	OPEX	Invite, Attendance Register, Agenda year Schedule,
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Labour Relations and EAP	N / A	M - 678 A	Percentage of LLF resolutions implemented by corporates Services per quarter	Labour consultation	Implementation of LLF resolutions by the coordinating department	%	M - H R	14%	80%	80%	there was no LLF meeting held for this quarter due to postponement of LLF meetings Target Achieved	None	None	OPEX	80% Resolutions implemented	OPEX	Resolution register
KPA5: Transformation and Organisational Development\ Improve functionality,	N / A	M - 680	Number of OHS audits conducted by June	Municipal Occupational health safety	Conducting an Occupational health safety audit in the municipal space	#	Le p - M H R	1	N/A	N/A	N/A	N/A	N/A	OPEX	1 Occupational health safety conducted	OPEX	Quarterly audit reports (observation sheets and contractor

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
performance and professionalism\ Occupational health and Safety.																	s inspection checklists) signed off by EMCSSS,
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Training and Development	N / A	M - 212	Number of Workplace Skills Plan and Annual Training Report Submitted LGSETA	Municipal Work Skills Development	Compilation of training report and the work skills development plan for Lephalale municipality	%	Lep - MHR	New	N/A	N/A	N/A	N/A	N/A	OPEX	1 Workplace Skills Plan	OPEX	Submitted WSP and Annual training Report, Acknowledgement of receipt from LGSTA
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Training and Development	N / A	M - 212 B	Percentage of total municipality's budget spent on	Percentage of total municipality's budget spent on implementing its workplace skills plan YTD* (cumulative)	Percentage of R-value municipality's (salary bill) budget spent YTD on implementing its workplace skills plan / R-value municipality's (salary bill) budget spent YTD as %	%	Lep - MHR	88%	0,60%	0,91%	out of R1 409 161, R1 283 663.03 has been spent. Target overachieved.	Accelerated implementation of WSP and compliance training from other committees led to the overachievement	None	R1 283 663.03	1% municipality's personnel budget spent.	R1 409 161	BTO Expenditure Report on municipal budget spent.

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Training and Development.	N / A	M - 18	Percentage of municipal new personnel appointed and enrolled to meet the financial minimum competency requirements per quarter	Financial minimum competency requirements for relevant staff	Enrolling of newly Appointed relevant staff for a financial minimum competency requirement ,	#	Le p - M H R	100%	100%	N/A%	For this quarter there were no employees appointed who must have minimum competency requirement	None	None	OPEX	100%	OPEX	MFMP proof of enrolment
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Training and Development.	N / A	M - 0032	Percentage of vacancy rate YTD (cumulative)	Appointment Staff members	Maintenance of numbers of actively appointed staff members against those leaves employment at required rate	%	Le p - M H R	15%	14%	15%	out of 493 funded positions. 418 are filled and 75 are vacant. For this quarter there was 2 appointments done Target not Achieved.	Employee related cost its currently high, therefore management has resolved to filling of positions by prioritising them.	staggering of prioritised positions in terms of management schedule.	OPEX	13%	OPEX	Appointment letters and / updated organisational structure. Summary report of the vacancy Rate percentage
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M - 136	Percentage of Service Level Agreements (SLAs) drafted/or reviewed within 7 working days	Drafting of service level agreements	Drafting and completion Service level agreements between Municipality	%	Le p - M L e	100%	100%	100%	All contracts received for drafting/review were concluded within 7	None	None	OPEX	100%	OPEX	Register indicating the date of request of drafting/review of SLA to

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
efficient corporate governance\ Legal Services			of receipt of notice of appointment from Municipal Manager per quarter		and service providers		gal				days Target Achieved						date of SLA completion. Copies of drafted/reviewed SLAs
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Legal Services	N / A	M - 653A	Number of By-laws Gazette by end of Financial Year. Per annum	Compilation of By-laws	Engagement Processes of consultation on drafting by-laws going through public participation and gazetting of by-laws	#	Legal	1	N/A	N/A	N/A	N/A	N/A	OPEX	1 By-Law	OPEX	Copy of a gazetted by-law
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Governance and Administration	N / A	M - 655	Number of Council meetings held per quarter	Good Governance	Sitting of Council meetings	#	Admin	10	3	4	3 Ordinary Council meetings were held, and 1 Special Meeting was held on 09 February 2024 Target overachieved.	A special meeting was held due to urgent resolutions that needed to be taken by Council.	None	OPEX	8 Council meetings	OPEX	Invitations. Attendance register, Meeting Schedule/ Calendar

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M - 2001	Percentage of Departmental Portfolio Committee meetings attended by required staff members per quarter	Compliance to council regulations	Attendance of departmental Portfolio Committee meetings by required staff members	%	Le p - a d m i n	N e w	100%	100%	All 5 GA & BTO Portfolio Committees held were attended by required staff members. Target Achieved	None	None	OPEX	100%	OPEX	Attendance registers Calculations summary signed by EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Governance and Administration	N / A	M - 666	Number of EXCO Meetings held per quarter	Implementation of Executive Committee meetings	Sitting of EXCO meetings	#	Le p - M a d m i n	N e w	3	4	3 Ordinary EXCO meetings were held and 1 Special meeting Target overachieved	The Special EXCO meeting was held due to reports that needed urgent recommendation to Council.	None	OPEX	8 Portfolio EXCO meetings	OPEX	Invitations Register Attendance Register, and Schedule of Meetings
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient	N / A	M - 135	Number of ICT Disaster Recovery site tested per annum*	Disaster Recovery	Periodic testing of the ICT disaster recovery site for nonstop functionality	#	Le p - M I T	N e w	N/A	N/A	N/A	N/A	N/A	OPEX	2 Disaster Recovery site tested	OPEX	Attendance Register, Disaster Recovery site test Report ,

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
corporate governance\ IT and Support																	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 0034	Number of ICT Steering committee coordinated and held by corporate services department	ICT Governance meetings	Convening ICT Steering committee meetings by corporate support department	#	Le p - M I T	N e w	1	1	1 IT steering committee meeting held on the 28th of March 2024. Target Achieved	None	None	OPEX	4 ICT Steering committee	OPEX	Invitations, Agenda attendance Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M 0034 A	Percentage of ICT Steering Committee resolutions related to ICT implemented per quarter for meetings held	Implementation of ICT Steering Committee resolutions	Implementation of ICT Steering Committee resolutions	%	M - I C T	88%	80%	83%	Out of 6 resolutions, 5 completed and 1 outstanding. Target Achieved	Constant Monitoring of ICT steering Committee resolutions and swift implementation of resolution.	None	OPEX	80% Resolutions	OPEX	ICT Steering committee resolution register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate	L P C S S 4	C S S 4	Percentage of IT Equipment procured for business intelligence	Computer Equipment	Procurement and acquisition of business intelligence IT Equipment for municipality	%	M - I C T	N e w	Contract appointment/or der issuing	Contract or appointe d and goods delivered	Laptops were procured and distributed in the second quarter.	Procurement plan was accelerated, and procurement done earlier	None	R295 200.	100% Project Completion	R300 000	Copy Specifications, Copy of Advert, Appointment letter,/Purchase order

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
governance\ IT and Support											Target Achieved						Invoice and delivery note
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	LPSS2	CS2	Percentage Office Equipment procured	Office Equipment	Procurement of New office Equipment	%	Le-Madmin	New	Contract appointment/order issuing	Contract or Appointed	Appointment letter was issued on 28 February 2024 and SLA signed by the Service Provider, progress is at 80% Target Achieved	None	None	R000	100% Project Completion	R500 000	Copy Specifications, Copy of Advert, Appointment letter,/Purchase order Invoice and delivery note
KPA5: Transformation and Organisational Development\ Improve functionality, performance and professionalism\ Occupational health and Safety	LPHR-02	LHR-02	Percentage of Performance agreements signed in departments per annum	Implementation of staff regulations	Signing of Performance Agreements by all staff members as regulated	%	LEP-MHR	New	N/A	N/A	N/A	N/A	N/A	OPEX	100% Performance Agreements	OPEX	Copies of signed agreements
KPA5: Transformation and	LPH	LHR	Percentage of Performance Assessments	Staff Performance	Reviewing of Performance Progress by	#	LEP	New	100%	0%	Assessments not done due lack of	Lack of Resources.	Assessments will be done in the 4th Quarter.	OPEX	100% Performance	OPEX	Assessment reports ,

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
Organisational Development\ Improve functionality, performance and professionalism\ Occupational health and Safety	R - 03	- 03	done for Staff lower than section 56	assessment	staff lower than section 56		- MHR				resources. Target not Achieved.				Assessment		
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 26	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementation of recommendations by the Auditor General to resolve all the findings	%	Leap - MIA	100%	50%	55%	Out of 11 AG resolutions, 6 were resolved and 5 are outstanding Target overachieved.	Addressing Queries as per Audit Action Plan.	None	OPEX	100% queries	OPEX	Summary of AG queries resolved signed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 27	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementation of recommendations by the Internal Audit to resolve all the findings	%	Leap - MIA	60%	80%	80%	Out of 60 Internal Audit Findings, 48 were resolved and 12 are not yet resolved. Target Achieved	None	None	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved signed by CAE and EM

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 28	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non-cumulative)	Implement ation of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	Le p - M I A	75 %	100%	90%	Out of 20 Audit & Performance Committee Resolutions , 18 were completed and 2 are in-progress. Target not Achieved.	Slow submissions of declarations by Employee and delays on procurement process for POPIA facilitator	In process of procurement for POPIA facilitator and arrange a meeting with affected employees	OPEX	100% audit committee resolutions	OPEX	Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M - 667	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	Le p - R i s k	74 %	80%	96%	Out of 28 Risk Findings, 27 were mitigated and 1 is outstanding Target overachieved.	1. Loss of Information is an ongoing Risk and Mitigations set to be addressed is on Quarterly basis. 2. Awareness Workshops were conducted earlier than expected.	None	OPEX	100% risks resolved	OPEX	Summary of Risks resolved singed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M - 691	Percentage of Implementation of council resolutions per quarter	Implement ation of Council resolutions	Carrying out and completion of council instruction within a	%	Le p - M A d	100 %	100%	100%	All 38 resolutions taken by Council were executed.	None	None	OPEX	100% council resolutions	OPEX	Council Resolution Register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
efficient corporate governance\ Audit Committee					specific quarter		min				Target Achieved						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 23	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	Le p - M a d m i n	100%	90%	N/A	Out of 54 Customer Complaints received this Quarter, none of them were directed to Corporate Services Department	None	None	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - 348	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	Le p - M E x p	97%	100%	100%	Out of 56 Payments made this Quarter, None of them were paid late. Target Achieved	None	None	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditure
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M - 23 / 01	Percentage of Resolutions taken at 2023/24 Strategic planning Implemented	Implementation of 2023-24 Strategic Plan resolutions	Implementation and Completion of Strategic planning resolutions for	%	E M s	New	75%	100%	All 4 resolutions taken during Strategic Planning were	Prioritization of strategic resolutions by the department led to the overachievement.	None	OPEX	100% Resolutions	OPEX	Resolution Register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES / Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
efficient corporate governance\ Communication			by the department per quarter YTD		the financial year.						implemented Target overachieved						

5.4 Development planning

The department comprises of the following units:

- Building Control
 - Land Use Management
 - Human Settlements
- The housing beneficiary list was updated and A Socio- economic survey was completed,
 - Land parcels identified for addressing urban sprawl and informal settlements around town.
 - GIS is established and on process of implementing the system.
 - Engagement to Coghsta about the completion of Marapong CRU
 - Socio Economic Survey conducted in Leseding Informal Settlements
 - Detection of building control contraventions and enforcing of building control regulation by the municipality is implemented.

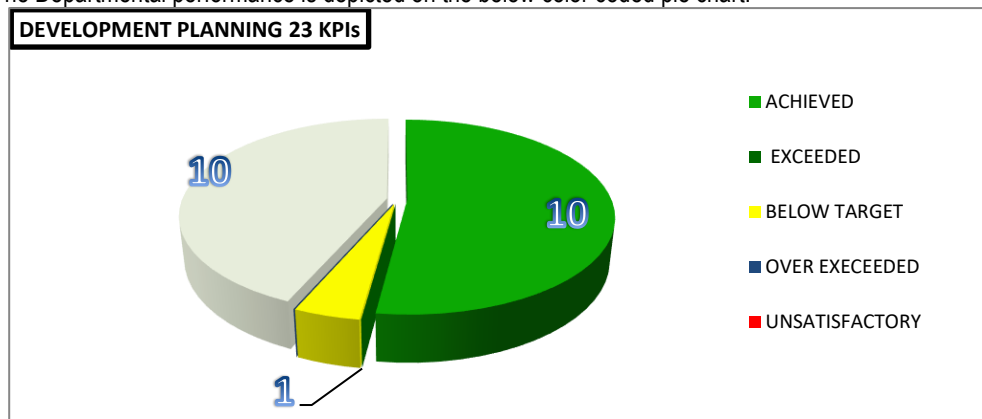
Challenges

- Urban sprawl and informal settlements
- Non -compliance to building control regulations at Marapong township and Onverwacht.
- Extension at Rural villages not adhering to the local SDF.
- Enforcement if compliance to SPLUMA and all Building Control regulations
-

Development Planning Department has twenty-three (23) indicators on the higher SDBIP which are deliverable from the department, ten (10) indicators are not applicable for the quarter, out of the thirteen (13) indicators, twelve (12) indicators achieved the set target, and one (1) indicator performed below target.

Table 5	Indicators	Total number 23
Achieved Target		12
Exceeded		0
Over exceeded Target		0
Below Target		1
Unsatisfactory		0
Not Applicable		10

The Departmental performance is depicted on the below color coded pie chart:



The detailed performance for the department follows:

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Socio Economic Surveys	N / A	M - 186	Percentage of Housing enquiries attended to quarterly	Housing needs query management	Attend to quarterly queries on housing needs from consumers and keep records	%	M H S	100%	100%	100%	8 enquiries attended to Target Achieved	None	None	OPEX	100% of queries attended.	OPEX	Query register
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Socio Economic Surveys	N / A	L M - H S 1	percentage of housing beneficiaries identified and captured in the National Housing Need Register (NHNR).	Update the National Housing Need Register (NHNR).	Capturing of beneficiaries in the National Housing Need Register (NHNR).	%	M H S	100%	100%	100%	190 housing beneficiaries identified and captured on the NHNR. Target Achieved	None	None	OPEX	100% beneficiaries identified .	OPEX	Beneficiary list
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and	N / A	L M - H S 2	Number of consumer Education conducted per quarter. (Non-cumulative)	Housing Consumer education	Conduct a formal consumer education about housing	#	M H S	0	1	2	Consumer education workshops conducted for 2 villages.	to address the high demand in the rural area	None	OPEX	4 consumer Education	OPEX	Attendance register, invitations, agenda

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target								
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
provide adequate land for development\ Socio Economic Surveys					needs and access						Target overachieved						
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Socio Economic Surveys	N / A	LMHS3	Number of Socio-Economic Survey conducted per quarter (non-cumulative)	Socio-Economic Survey	Conduct a Socio-Economic Survey in our informal settlements in a quarter	#	MHS	01	1	1	Socio Economic Survey conducted in Leseding Informal Settlements Target Achieved	None	None	OPEX	4 socio economic surveys	OPEX	Socio Economic Survey Report
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Building Plans Administration and Inspectorate	N / A	M114	Average turnaround time of building contraventions detected and attended to, within 5 working days. (Non-cumulative)	Compliance with building control regulations	Detection of building control contraventions and enforcing of building control regulation by the municipality	#	MBC	1,4 working days	2 working days	01working day	06 Notices were issued within 01 working day Target overachieved	contraventions were detected and notices were issued on the spot, meaning same date of detection	None	OPEX	2 working days	OPEX	Copies of notices issued
KPA1: Spatial Rationale\ Rational planning	N / A	M7	Average turnaround time for	Compliance with building	Assessment and approval of building	#	MBC	29	30 working days	12 working days	08 Building plans were assessed	30 working days is legislative.	None	OPEX	30 working days	OPEX	A register indicating the date

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
to bridge first and second economies and provide adequate land for development\ Building Plans Administration and Inspectorate		59	assessment of building plans. (Non-cumulative)	control regulations	plans in line with building control regulations			4 working days			and approved within 12 working days. Target overachieved	We circulate the plans to various relevant divisions for assessment . We put time frames to such and make necessary follow ups.					in which Building plans were received to assessment conclusion
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N/A	M759A	Percentage of Building control contraventions referred to legal after 30 days of nonresponse by resident. (Non-cumulative)	Legal Action against building control contraventions	Referring of building control contraveners to the Municipal legal unit for legal action in the event noncompliance	%	MBC	100%	100%	N/A	No referral	None	None	OPEX	100% of Contraventions	OPEX	Notices issued and referred to legal
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N/A	M760	Average turnaround time (weeks) for assessment and finalization of land use and development applications from the date of receipt as	Implementation of the municipal Land use scheme	Receipt of land use application and assessment to completion thereof by delegated authority in the	# weeks	MLU	13, 2 weeks	16 weeks	20 weeks	NO applications were finalised. Target not achieved.	Nonalignment to the SPLUMA provisions regarding categorization and administration of Application	The Administration was aligned in terms the current council resolutions for SPLUMA compliance	OPEX	16 weeks	OPEX	Assessment Register

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target								
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
			delegated to the Executive Manager per quarter. (Non-cumulative)		Municipality within the specified time frame												
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	M _7 5 5	Average turnaround time (weeks) for assessment and finalization of land use and development applications from date of receipt as delegated to the Municipal Planning Tribunal. (Non-cumulative)	Implementatio n of the municipal Land use scheme	Receipt of land use application and assessment to completion thereof by delegated authority in the Municipality within the specified time frame	# w e e k s	M L U	0 w e e k s	16 weeks	22 weeks	4 applications still pending for the MP T sitting Target not Achieved	Term of office for the MPT lapsed, before conclusion of applications	Re-establishmen t of the Municipal Planning Tribunal is in progress	OPEX	16 weeks	OPEX	Tribunal Resolutio n letter/s
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	M _7 6 1	Average turnaround time of land use contraventions detected and attended to within 5 working days. (Non-cumulative)	Compliance with Municipal Land use Scheme	Detection of Municipal land use scheme contraventions and enforcing of Municipal land use scheme by the municipality	# w e e k s	M L U	3 . 8 w o r k i n g d a y	2 working day	3 days	1 notice was issued within 3 days. Target not Achieved.	Underperfor mance was due to the workload for town planners.	Plan the work with available resources and enhance monitoring.	OPEX	2 working day	OPEX	Copies of Notices issued.

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
								S									
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	M 7 6 1 A	Percentage of Land use contraventions referred to legal after 30 days of nonresponse by resident. (Non- cumulative)	Legal Action against Municipal Land Use contraventions	Referring of Municipal Land Use contraveners to the Municipal legal unit for legal action in the event noncompliance	%	M L U	1 0 0 %	100%	N/A	No referral	sequential action - site-specific confirmation into satisfactory compliance	timeous/sequ ential action - to support referral for legal action	OPEX	100% land contrave ntions	OPEX	Notices issued and referred to legal
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	G - 0 0 1	Number of properties identified and verified in line with Land use activities per quarter. (Non- cumulative)	Implementatio n of Municipal Geographic Information System	Identify and verify land use rights for a group of properties per quarter	#	G I S	1 2 0	30	30	30 properties were identified and verified in line with Land use activities Target Achieved	None	None	OPEX	120 propertie s identified	OPEX	Property Register
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	G - 0 0 2	Number of the Municipal Spatial Development Framework compiled and approved by Council	Compiling Municipal Spatial Development Framework	Compiling Municipal Spatial Development Framework	%	G I S	1	N/A	N/A	N/A	N/A	N/A	OPEX	1 Municipa l Spatial Develop ment Framework	OPEX	SDF Documen t Council Resolutio n

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	D P 1 5	D P 1	Number of Spatial Development Framework reviewed	Revision of Spatial Development Framework	Reviewing of the Municipal Spatial Development Framework	#	M L U	1	N/A	N/A	Service Provider appointed, SLA and Project inception concluded	Prolonged procurement process	Compliance with the provisions contained in the SLA	OPEX	1 Spatial Development Framework	OPEX	Revised SDF document
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	D P 1 9	D P 2	Number of Municipal Land use Scheme reviewed	Revision of Land use Scheme	Reviewing of the Municipal Land use Scheme	#	M L U	1	N/A	N/A	Service Provider appointed pending conclusion of the relevant SLA	Prolonged procurement process	Compliance with the provisions contained in the SLA	OPEX	1 Municipal Land use Scheme	OPEX	Revised land -use scheme document
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementation of recommendations by the Auditor General to resolve all the findings	%	Le p - M I A	1 0 0 %	50%	N/A	No findings for this department	None	None	OPEX	100% queries	OPEX	Summary of AG queries resolved signed by CAE and EM
KPA6: Good Governance and Public	N / A	M -	Percentage of Internal audit findings	Operation compliance to regulations	Implementation of recommendat	%	Le p	0 %	80%	50%	5 out of 10 internal audit	The addition of new IA	Internal audit finding on AOPO are	OPEX	100% Internal	OPEX	Summary of IA queries

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target								
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General		27	resolved. YTD (Cumulative)	and governance processes	ions by the Internal Audit to resolve all the findings		M I A				findings resolved Target not Achieved	findings increased the denominator and hence the non- achievement	being implemented to be cleared in the next quarter		audit findings		resolved singd by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General		N / A 28	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non- cumulative)	Implementatio n of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter		L e p - M I A	100%	100%	N/A	No resolutions for the department	none	none	OPEX	100% audit committe e resolutio ns	OPEX	Resolutio n Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management		N / A 67	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution		L e p - R i s k	80%	64%	64%	Risk mitigation is at 64%, a process of procurement of land is slower. Target not achieved	Target not achieved due to delays on progress on the purchasing of land .	Negotiations to buy the land are at an advanced stage as a mitigation to risk.	OPEX	100% risks resolved	OPEX	Summary of Risks resolved singd by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible,		N / A 91	Percentage of Implementation of council resolutions per quarter	Implementatio n of Council resolutions	Carrying out and completion of council instruction		L e p - M	100%	100%	100%	Resolutions from previous are being implemente	none	none	OPEX	100% council resolutio ns	OPEX	Council Resolutio n Register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 3 Target	ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
accountable, effective, and efficient corporate governance\ Audit Committee					within a specific quarter		Admin				d. Target Achieved						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N/A	M-23	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	Lepp-Madmin	100%	90%	N/A	No complains received from department.	none	none	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N/A	M-348	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	Lepp-MExp	97%	100%	100%	All payment is done to creditors. Target Achieved	none	none	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditure
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate	N/A	M-23/01	Percentage of Resolutions taken at 2023/24 Strategic planning Implemented by the	Implementation of 2023-24 Strategic Plan resolutions	Implementation and Completion of Strategic planning resolutions for the financial year.	%	EMS	New	75%	75%	We are processes to acquire land for residential development and student accusation.	Marapong municipal stands occupation. We are firstly on a process of normalization and	There is a committee established chaired by Exco member to deal with the challenges at Marapong.	OPEX	100%	OPEX	Resolution Register

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target								
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
governance\ Communication			department per quarter YTD							Target Achieved	followed by lease agreements subsequently followed by opening of municipal accounts whilst disconnecti ng illegal ones	There has been agreement on the terms of reference.					

5.5 Budget and Treasury

The Department comprises of the following units:

- Budget and Reporting
 - Expenditure
 - Income
 - Supply Chain Management
- Liquidity Ratio is higher than required by legislation at 324% financial year
 - Cost coverage is 338% by end of the quarter.
 - Percentage debt coverage was 2407% by end quarter.
 - Quarterly Financial Report were prepared and submitted to Council on time.
 - Turnaround times for procurement are improving, tenders are processed with 30 days.
 - Council resolutions are implemented.

Challenges

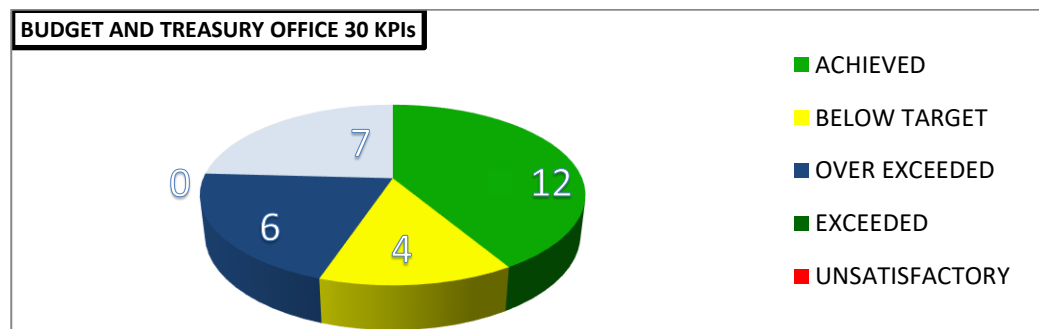
- Revenue collection rate is lower at 76%.
- There are still clients that do not have email addresses and as a result they don't get billing statements on time.

Budget and Treasury Department has thirty (30) indicators on the higher SDBIP which are deliverable from the department, seven (7) indicators are not applicable for the Quarter. from the twenty-three (23) indicators, twelve (12) indicators achieved targets, six (6) indicators over exceeded target, no Indicator exceeded target, and four(4) indicators performed below average. One (1) indicator is cancelled.

Table 6

Indicators	Total number 30
Achieved Target	12
Exceeded Target	0
Over exceeded Target	6
Below Target	4
Unsatisfactory	0
Not applicable	7

The Departmental performance is depicted on the below color coded pie chart:



The detailed performance for the department follows:

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	Indicator	Key Performance Indicator	Project name	Project Description	UOM	Baseline	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Asset Management	N/A	M-17	Number of Asset Verification conducted per annum	Asset Verification	Conducting an Asset Verification by the municipality in financial year	#	Le p - M B & R	1	N/A	N/A	N/A	N/A	R2 342 021	1 updated Asset register	R3 144 756	SLA of Appointed Service Provider Updated Asset Registers
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Asset Management	N/A	M-630	Percentage Liquidity ratio (R-value current assets / R-value current liabilities as percentage) per annum	Liquidity Ratio	For a liability worth R1 the municipality must have at least R2 in the bank,	%	Le p - M B & R	439 %	200%	324%	Current Assets R503 197 000 / Current Liabilities R155 170 000 Target Overachieved	Municipality has signed long term debt arrangement with DWS.	OPEX	200%	OPEX	Financial report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and Reporting	N/A	M-25	Number of quarterly financial reports submitted to Council per quarter	Section 71 Reporting	Submission of quarterly financial reports to council as required	#	Le p - M B & R	4	1	1	Report Submitted to council Target Achieved	None	OPEX	4 quarterly financial reports	OPEX	Financial Quarterly reports to Council, Council resolution

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	Indicator	Project name	Project Description	UOM	Update line	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence	
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and Reporting	N/A	M-281	Number of Annual Financial Statements submitted to the Auditor General on time (by end August) per annum	Good Financial management	Submission of financial statement to Auditor General within prescribed time frames	#	Le p - M B & R 1	N/A	N/A	N/A	N/A	N/A	OPEX	1 AFS	OPEX	Set of Financial Statements (AFS)', Acknowledgement of receipt from AG
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and Reporting	N/A	M-397	Percentage Cost coverage (R-value all cash at a particular time plus R-value investments, divided by R-value monthly fixed operating expenditure) per quarter	Cost - Coverage	Calculate the (R-value all cash at a particular time plus R-value investments, divided by R-value monthly fixed operating expenditure)	%	Le p - M B & R 498%	200%	338%	Cash at time plus investment R134211 233 divided by rand in value monthly fixed operating expenditure R 3970500 0 Target overachieved.	Municipality received the 3rd trench for Equitable share Target Overachieved	None	OPEX	200%	OPEX	Financial Report
KPA3: Financial Viability and Financial Management\ Enhance revenue	N/A	M-11	Percentage of municipal Financial Management Grant spent	Provision of internship programs and maintenance	Municipality to pay for software licenses and fund the	%	Le p - M 100%	75%	63%	3 New financial interns have been	Some of the contracts of interns came to an end. Newly	Fill the vacancies for interns.	OPEX	100%	OPEX	Financial Report

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e B a s e l i n e	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
and financial management\ Expenditure Management			YTD* (cumulative)	e of ICT equipment	internship programs		B & R			appointed as from 1 December 2023 . Target not Achieved .	appointed intern has started MFMP Training in Feb 2024,					
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M _ 2 0 5	Percentage Debt coverage (total R-value operating revenue received minus R-value Operating grants, divided by R-value debt service payments (i.e., interest + redemption) due within financial year) per annum	Debt - Coverage, Servicing of Municipal debts	Calculate the total R-value operating revenue received minus R-value Operating grants, divided by R-value debt service payments (i.e. interest + redemption) due within financial	%	L e p - M E x p 3 4 6 %	200%	2407%	Debt coverage higher than expected due to low borrowings Debt Coverage = Revenue Received R 220 032 866/Borrowings R 14 910 084 Target Overachieved	Debt coverage higher than expected due to low borrowing. The municipality is not highly indebted	Municipality is not willing to take any debt.	OPEX	200%	OPEX	Financial Report

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	Indicator	Key Performance Indicator	Project name	Project Description	UOM	Update Baseline	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N/A	M - EXP 1	Number of payroll Payments processed by 25 th of every month per quarter	Salary Payments on time in the Institution	Capturing and processing of payroll by the 25 th of each month	#	Le p - M E x p	3	3	Capturing and processing of payroll were achieved . Target Achieved	No Challenges	None	OPEX	12 Payments	OPEX	Pay roll summary . Bank statements
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N/A	M - EXP 1	Percentage Capital budget spent on capital projects identified for financial year i.t.o. IDP per quarter YTD	Capital budget Expenditure Progress in the institution	Monitor the rate of Total capital budget expenditure on a regular base	%	Le p - M E x p	50%	26%	Capital budget Expenditure for the institution is lower than expected . Target not Achieved	Slow SCM processes and project execution.	Speed up SCM processes and project execution.	R77 454 048,68	80%	R297 038 114.24	Capital Budget Expenditure report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Supply Chain management	N/A	M - 285	Average number of days between closing of tender and adjudication per quarter	Implementation of Procurement plan	Submission adjudication reports within 90dys of closing of a tender to accounting officer for appointment	#	Le p - S C M	90 days	34 days	BAC Committee meetings are held on weekly basis Target Overachieved	BTO is fast tracking the procurement. Target Overachieved	None	OPEX	90 days	OPEX	Tender Report

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	Indicator	Key Performance Indicator	Project name	Project Description	UOM	Update Baseline	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\Supply Chain management	N/A	M - SCM 1	Number of tender reports submitted to council per quarter	Good Governance	Submission of quarterly tender reports to council for consideration	#	Lepp - MSCM 4	1	1	Tender report has served at previous Council, Target Achieved	None	None	OPEX	4 Tender reports submitted	OPEX	Tender Reports Council Resolution
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\Supply Chain management.	N/A	M - SCM 2	Number of Deviation reports submitted to council per quarter)	Good Governance	Submission of quarterly deviation reports for consideration	#	Lepp - MSCM 4	1	1	Deviation Report has served at Previous Council, Target Achieved	None	None	OPEX	4 Deviation Reports	OPEX	Deviation Report Council Resolution
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\Supply Chain management.	N/A	M - SCM 3	Number of stock count done per annum	Asset Management	Counting of stock and assets belonging to the municipality in financial year	#	Lepp - MSCM 1	N/A	N/A	N/A	N/A	N/A	OPEX	1	OPEX	Stock taking report signed by SCM Manager
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial	N/A	M - 33	Percentage debt collected per Quarter	Revenue Collection	Calculation of revenue (R-value total outstanding service	%	Lepp - MRR 92,50%	95%	74%	The Municipality scored below target on	The Municipality moved all consumers from prepaid to postpaid	The Municipality appointed Service Provider (Livewire	OPEX	95%	OPEX	Revenue collection report

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #		Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
management\ Revenue Management					debtors divided by R-value annual revenue received for services)		ev				revenue collection in Q3 of 2023/2024 Target not Achieved	electricity, and collection is not as efficient as when on prepaid. Consumers are unhappy with billing and do not pay monthly.	Engineering and Consulting (Pty) Ltd for prepaid electricity metering to improve collection of revenue. The Municipality is switching all consumers opening new accounts to prepaid, and Livewire is marketing prepaid at complexes and as of 31 December 2023 there are 3 673 customers on prepaid electricity with R 17 105 869.28 having been collected				

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e	B a s e l i n e	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
													between July 2023 and December 2023.				
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Revenue Management	N / A	M 3 9 6	Percentage outstanding service debtors to revenue (R-value total outstanding service debtors divided by R-value annual revenue received for services) per quarter.	Revenue Collection	Calculation of revenue (R-value total outstanding service debtors divided by R-value annual revenue received for services)	%	L e p - M R e v	7 , 5 0 %	5%	26%	The Municipality scored below target on revenue collection in Q3 of 2023/2024 Target not Achieved	The Municipality moved all consumers from prepaid to postpaid electricity, and collection is not as efficient as when on prepaid. Consumers are unhappy with billing and do not pay monthly.	The Municipality appointed Service Provider (Livewire Engineering and Consulting (Pty) Ltd) for prepaid electricity metering to improve collection of revenue. The Municipality is switching all consumers opening new accounts to prepaid, and Livewire is marketing prepaid at complexes	OPEX	5%	OPEX	Revenue collection report

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e B a s e l i n e	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
												and as of 31 December 2023 there are 3 673 customers on prepaid electricity with R 17 105 869.28 having been collected between July 2023 and December 2023.				
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Revenue Management	N / A	M _ 6 3 7	Number of credit control policies reviewed and approved by Council per annum*	Reviewing Credit control policies by the municipality	Reviewing Credit policies by the municipality and approval by council	#	L e p - M R e v 1	N/A	N/A	N/A	N/A	N/A	OPEX	1 credit policy	OPEX	Council resolution
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\	N / A	M _ 6 3 6	Number of awareness campaigns on payment of services by consumers per quarter	Awareness on payment of services on time and regularly by consumers	Issuing of notices/reminders messages about payment of services by consumers	#	L e p - M R e v 3	1	1	SMS notifications were issued to Customers on awareness of	NONE	NONE	OPEX	2	OPEX	Invitation , Attendance register

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
Revenue Management											payments .Target Achieved						
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Free Basic Services	N/A	M - 638	Number of updated and credible indigents register in place per annum	Free Basic Services	Process of updating an indigent register with credible indigents families and submit to council for approval	#	Le p - M R e v	0	N/A	N/A	N/A	N/A	N/A	OPEX	1 indigent register	OPEX	Indigent register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N/A	M - 650	Number of Unqualified Audit Opinion received from AG per annum	Operation Clean Audit	Attain a fair presentation financial statement without material mis statements to the Auditor General	#	Le p - C F O	1	N/A	N/A	N/A	N/A	N/A	OPEX	1 audit opinion	OPEX	Audit report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N/A	M - 740	Number of material audit findings against the municipality regarding financial statements per annum	Operation Clean Audit	Make a fair presentation financial statement without material mis statements to the Auditor General	#	Le p - C F O	0	N/A	N/A	N/A	N/A	N/A	OPEX	0 material findings on AFS	OPEX	Audit report

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e B a s e l i n e	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementati on of recommenda tions by the Auditor General to resolve all the findings	%	L e p - M I A 8 6 %	50%	73%	29 Out of 40 Ag Findings has been dealt with , Target overachi eved	LLM has compiled AG audit action plan .Weekly audit steering committee meetings are held to monitor progress	None	OPEX	100% queries	OPEX	Summary of AG queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 2 7	Percentage of Internal audit findings resolved. YTD (Cumulative)	Operation compliance to regulations and governance processes	Implementati on of recommenda tions by the Internal Audit to resolve all the findings	%	L e p - M I A 4 7 %	80%	84%	56 out of 67 Internal Audit findings has been resolved Target overachi eved	LLM has compiled Internal audit action plan .Weekly audit steering committee meetings are held to monitor progress	None	OPEX	100% Internal audit findings	OPEX	Summary of IA queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 2 8	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non-cumulative)	Implementa tion of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	L e p - M I A 1 0 0 %	100%	100%	All Audit Committ ee resolutio ns has been impleme nted. Target Achieved	None	None	OPEX	100% audit committe e resolution s	OPEX	Resolution Register
KPA6: Good Governance and Public	N / A	M - 6	Percentage of risks resolved within	Risk Mitigation	Activities and actions taken minimize or	%	L e p 9 5 %	80%	100%	All risk register has all	Close monitoring and implementatio	None	OPEX	100% risks resolved	OPEX	Summary of Risks resolved

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e B a s e l i n e	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management		67	timeframe as specified in the risk register YTD (cumulative)		remove risks attached to objectives of the institution		R i s k			being attended to. Target overachieved	n of the risk mitigations					singed by CRO and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 691	Percentage of Implementation of council resolutions per quarter	Implementa tion of Council resolutions	Carrying out and completion of council instruction within a specific quarter	%	L e p - M A d m i n 100%	100%	100%	All council resolutions have been implemented and one is ongoing Target Achieved	None	None	OPEX	100% council resolutions	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 23	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complaints Management by departments	Recording and following up of customer service complaints to resolve such complaints	%	L e p - M A d m i n 100%	90%	100%	All Queries related to BTO has been attended to. Target overachieved	All complains are assigned to Responsible managers and followed up on weekly basis	None	OPEX	90% complaints	OPEX	System generated quarterly Report signed off by E. M
KPA3: Financial Viability and Financial Management\ Enhance revenue	N / A	M - 348	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	L e p - M 97%	100%	99%	Payment of creditors were all paid	The vacancy of SCM officer led to the late payment of	Fastrack the Filling of vacant positions - SCM Officer	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager

TOP Layer SDBIP Indicators																
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e B a s e l i n e	Qtr. 3 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
and financial management\ Expenditure Management							E x p			within 30 days of receiving the invoice. Target not achieved	Invoice due to work overload.	and SCM Clerk				Expenditure
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Communication	N / A	M – 6 5 4	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter as per sec 75 of MFMA	Updating of the website with required documents	Update the website in accordance with sec 75 of MFMA with relevant document as an when required	%	L e p – M C o m 1 0 0 %	100%	20%	Not all report were loaded ,only SCM report was loaded by the DM's Target not achieved	Delays on loading report by DM's	DM' s to be held accountable for their area of responsibility	OPEX	NONE	OPEX	Calendar of Legislated Publications, Screenshots of Reports Published.
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M – 2 3 / 0 1	Percentage of Resolutions taken at 2023/24 Strategic planning Implemented by the department per quarter YTD	Implementation of 2023-24 Strategic Plan resolutions	Implementation and Completion of Strategic planning resolutions for the financial year.	%	E M s N e w	75%	100%	All resolutions have been implemented. Target overachieved	Prioritisation of the implementation of Strategic Resolution	None	OPEX	100%	OPEX	Resolution Register

5.6 Social Services

The department comprises of the following units:

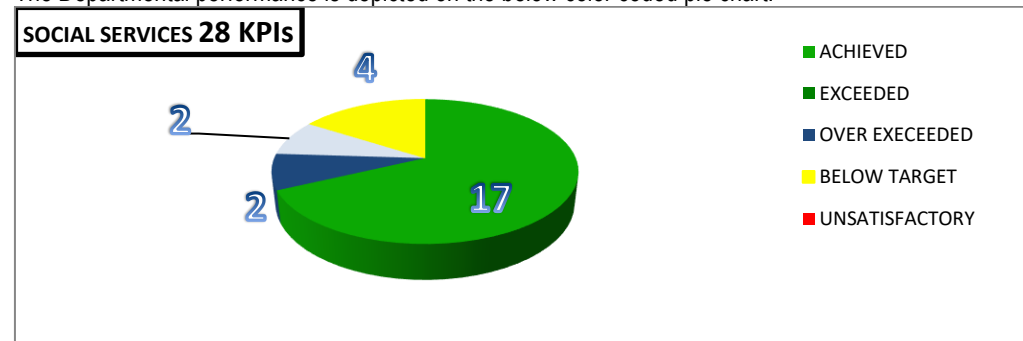
- Traffic
 - Registration
 - Waste Management
 - Parks
 - Libraries
-
- 1 maintenance of parks per quarter done on 15 parks.
 - Appointment for Alien Invasive plant control plan service provider done.
 - 70 speed checks were performed on municipal roads by municipal traffic officers.
 - Turnaround times of learner license and driver's license applicants to be tested were achieved at 1 week.
 - Five (5) joint law enforcement campaigns were held with Sector Department, SAPS and Provincial Traffic Department.
 - General non-hazardous waste collected in all 10602 households in urban areas and additional 6730 households at rural villages has access to refuse removal.
 - Refuse removal services provided in 17 Rural villages.
 - 12 environmental waste education campaigns were conducted in the Municipal borders.

Social Services Department has Twenty eight(28) indicators which are deliverable from the department. Two (2) indicators are not applicable, seventeen(17) indicators achieved target, Two (2) indicator Overachieved, , four(4) indicators performed below target. Three (3) indicators are cancelled.

Table 7

Indicators	Total number 28
Achieved Target	17
Exceeded Target	0
Over Exceeded Target	2
Below Target	4
Unsatisfactory	0
Not applicable	2

The Departmental performance is depicted on the below color coded pie chart:



The detailed performance for the department follows:

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDIP #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustment			
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	N / A	M - 170	Number of hectares where invasive tree species are removed in the Municipal area per quarter	Removal of Invasive tree species	Implementation conversation Act and removal of unwanted tree species	#	Lepp - New Parks	10 hectares Appointment of AIP control plan developer	Appointed AIP control Plan Developer	Currently waiting for the submission of AIP Control Plan Target Achieved	None	None	106375.00	30 hectares 1 Alien Invasive Plant control plan	R 50 000 R130 000		Implement ation plan.
																	Pictures of before and after Adverts and AIP control plan document
																	Budget for removal of Allien Invasive plant insufficient
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	N / A	M - 171	Number of parks maintained per quarter (non-cumulative)	Maintenan ce Of Parks	Cleaning and cutting of weeds in our municipal parks	#	Lepp - New Parks	15 Parks maintained	15 Parks maintained .	All 15 parks maintained as planned. Target Achieved	None	None	OPEX	15 Parks maintain ed	OPEX	Activity schedule reflecting the dates/day s for maintenanc e activity, Attendanc e Register,	

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D I D P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustme nt			
																		Log sheet
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	N / A	M - 3 7 0	Number of cemeteries maintained per quarter (non- cumulative)	Maintenan ce of Cemeterie s	Maintenance of cemetery fencing, cleaning of cemetery	#	L e p - M P a r k s	5	5	5	5 cemeteries are maintained as planned. Target achieved.	None	None	OPEX	5	OPEX	Activity schedule reflecting the dates/day s for maintenan ce activity, Attendanc e Register, Log sheet	
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	L P S S 1 7	S S 1 7	Number of Tractor Purchased.	1x Tractor	Procurement of new tractor	#	L e p - M P a R k s	New	Contract appointme nt/order issuing	Contractor appointed and tractor delivered.	Contractor appointed in December 2023 Target achieved	Improved SCM turnaround times on procurement of service delivery goods.	None	632 500.00	1 Tractor Procured	R700 000	Copy Specificati ons, Copy of Advert, Appointm ent letter,/Pur chase order Invoice and delivery note letter, completi on Certificate	

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID ID ID P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustme nt			
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	L P S S 1 4	S S 1 4	Number of Landfill site licensed	Licensing of Landfill site	Acquisition of landfill operating license Compliance with waste management Act	#	L e p - M e a s u r e	N e w	Appointme nt of Service Provider	Service provider appointed	Geotechni cal,Hydrol ogical,Heri tage,Ecolo gical and Waste characteris ation studies conducted. Concept designs available, and the Service Provider will send the final designs to LEDET	None	None		1 Land fill license acquired	1 500 000	Specificati ons, Copy of Advert, Appointm ent letter, invoice License	
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Environmental Management	N / A	M - 7 0 2	Number of waste education and awareness campaigns conducted per quarter	Waste education awareness campaigns conducted	Convening of at least 12 Waste education awareness campaigns by waste management unit quarterly	#	L e p - M e a s u r e	4 8 c a m p a i g n s	12 awareness campaigns	12 awareness campaign	12 awareness campaign conducted Target Achieved	None	None	OPEX	48 awarene ss campai gns	OPEX	Attendanc e registers, Notice, or Invitation	

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID ID ID P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target							Portfolio of evidence	
										ACTUAL	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget		Reasons for Adjustme nt
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Library Services	N / A	M - 1 7 2	Number of library campaigns held per quarter	Library campaigns conducted	Convening of at least 1 library campaign per quarter	#	L e p - M L i b n s	3	1	1	1 library campaign conducted Target Achieve d	None	None	OPEX	4 Library Campaig ns	OPEX	Attendanc e registers, Notice or Invitation
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Library Services	N / A	M - L I B 1	Number of Thusong Centre services campaigns held per quarter)	Thusong Centre services for communiti es	Convening of at least 1 Thusong Centre services campaign per quarter	#	L e p - M L i b n s	4	1	1	1 Thusong centre service campaign conducted. Target Achieve d	None	None	OPEX	4 Thusong Centre services campaig ns	OPEX	Attendanc e registers, Notice or Invitation
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ 	N / A	M - L I B 2	Number of community library program held per quarter	Communit y library awareness programs	Convening of at least 1 community library awareness program in a quarter	#	L e p - N e w M L i b 	1	1	1	1 Communit y library awareness programm e conducted.	None	None	OPEX	4 Communit y library awarene ss programs	OPEX	Invitations , agenda, attendanc e register,

TOP Layer SDBIP Indicators															
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Portfolio of evidence
										ACTUAL	ACTUAL	CHALLENGE S/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	
Library Services											Target Achieved				
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Registry.	N/A	M-395	Average turnaround time between application and testing of applicants for learner's license per quarter	Testing for learner's license	Calculation of time taken between application for a learner's license and the completion thereof	# weeks	1 week	1 week	1 week	3 days	Average turnaround time between application and testing of applicants for learner's licence is less than 1 week. Target over Achieved	Few people are now applying for learner's licence, and we are therefore able to issue them out quicker.	None	OPEX	1week
															Summary of Learners license registers reflecting date of application, date of test and calculation of turnaround time (sampling)
															Adjusted based on previous achievement records which confirms 1week as fair target on the turnaround time

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D I D P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustme nt			
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Registry.	N / A	M - R G 1	Average turnaround time between application for driver's license and actual testing per quarter	Testing for driver's license	Calculation of time taken between application for a driver's license and the completion thereof	# w e e k s	L e p - M R e g	1 w e e k	1 week	4.8 days	Average turnaround time between application and testing of applicants for driver's licence is less than 1 week. Target over Achieve d	Few people are now applying for learner's licence, and we are therefore able to issue them out quicker.	None	OPEX	1week	OPEX	Summary of Driver's license register reflecting date of applicatio n, date of test and calculation of turnaroun d time. Adjusted based on previous achievem ent records which confirms 1week as fair target on the turnaroun d time
KPA2: Service Delivery and Infrastructure Development\ Protect the	N / A	M - R G 2	Number of transport forum meetings	Municipal Transport improvement s	Convening of transport forum meetings by the social	#	L e p - M	4	1	0	Transport forum meeting was not held for	Failure on the part of other department to execute their task led to	meeting will be held in the next quarter.	OPEX	4 transport forum meetings	OPEX	Invitations , agenda, attendanc e register, minutes

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D I D P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustme nt			
environment and improve community well-being\ Registry.			held per quarter		services department.		R e g				this quarter. Target not Achieve d	meeting not being held.						
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Road Safety / Law Enforcement	N / A	M - 7 0 3	Number of speed check operations held per quarter	Road safety	Conducting of speed checks by municipal traffic officers at least 30 times in a quarter	#	L e p - M T r a f	1 1 9	30	70	70 speed checks operations held. Target overachiev ed.	All 3 speed camera machines maintained and are fully functional.	None	OPEX	120 speed check operation s	OPEX		Speed checks register.
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Road Safety / Law Enforcement	N / A	M - 7 0 4	Number of law enforcemen t joint operations held per quarter	Law Enforceme nt	Conducting of joint law enforcement by municipality and other law enforcement agencies	#	L e p - M T r a f	9	3	5	5 Joint law enforceme nt operations held. Target overachiev ed.	2 Joint law enforcement were conducted due to the increase of road accidents at the specific areas and roadblocks	None	OPEX	8 Joint Law Enforcem ent operation s	OPEX		Invitations , Stop & check register, attendanc e register Targets Adjusted up to match up the added operations

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D I D P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e	B a s e l i n e	Qtr. 3 Target		A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL							Reasons for Adjustme nt
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Road Safety / Law Enforcement	L P S S 3 4	S S 3 4	Number of weighbridge system repaired	Operationa lization of testing ground- weighbridg e Town (Traffic test ground)	Refurbishmen t and operationalizin g of weigh bridge the traffic testing ground	%	L e p M T r a f	O l d w e i g h b r i d g e	Contract appointme nt	Contractor not appointed.	Contactor not appointed Target not Achieved	Delay BAC report caused the delay and the underperform ance.	BAC to sit and fast tract the appointment of the service provider.	R000	1 Repaired weighbrid ge system	R1 500 000	Specificati ons ,Copy of Advert, Appointm ent letter, invoice completi on Certificate
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	N / A	M _ 2 5 0	Number of urban households provided with weekly refuse removal, YTD(cumul ative)	Collection of solid waste from house holds	Weekly / daily collection of solid waste from households and business in our urban areas	#	L e p - M W a s t e	1 0 6 0 2	10602	10602	10602 urban household s have access to weekly refuse removal services. Target	None	None	OPEX	10602	OPEX	Billing list Log sheet

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D I D P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustme nt			
											Achieved							
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	N / A	M - 7 0 8	Number of rural villages with access to weekly refuse removal services through roll- on, roll-off system	Collection of solid waste from rural villages	Weekly collection of solid waste from the rural villages through roll on- roll off skip bins	#	L e p - M W a s t e	17	17 villages	17 villages	17 villages have access to refuse removal through roll On, roll-off bin system. Target Achieved	None	None	OPEX	17 villages Adjusted Down	OPEX	Weekly Plan, List of Villages, Bin Coordinat es Log sheet	
																	Target Adjusted downward to match with the number villages who receives the services,	
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\	L P S S 8	S S 8	Establishm ent of 2 x Transfer Stations in rural areas	Establishm ent of 2 x Transfer Stations in rural areas	Establishment and Construction of 2 waste transfers stations in rural villages	#	L e p - M W a s	0	Appointme nt of consultant s for feasibility studies	Not achieved	Not achieved	Implementatio n Plan revised. Target not achieved.	Funds redirected to another project.		2 Complete d transfers stations Technical Report	R31 980 275	Specificati ons, Copy of Advert, Appointm ent letter, invoice completi on Certificate	

TOP Layer SDBIP Indicators															
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID IDP #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e	B a s e l i n e	Qtr. 3 Target						Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	
Waste Management							t e								Progress report; Budget redirected to a different project. Propose adjustmen t to target to match new progress
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being/ sport and Recreation	L S S 5 7	S S 5 7	Percentage of Marapong stadium Upgraded to phase2	Marapong Sports, Art and Culture precinct (Phase2)	Reconstructio n and upgrading of stadium at Marapong to include indoor sports facilities	%	L e p - M P a r k s	1 o l d s t a d i u m	Constructi on process	Exxaro appointed a service provider.	Work in progress.	Continuous follow up	None		100% Comple d stadium.
									Exxaro implementi ng the first phase of the project						
KPA5: Transformatio n and	L P S	S R 1	Number of Performanc e	Implement ation of	Signing of Performance Agreements	#	L E P	N e w	1	1	All Performan ce	None	None	OPEX	1 OPEX Copies of singied

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID IDP #	Key Performanc e Indicator	Project name	Project Description	U O M	Up d a t e	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustme nt			
Organisational Development\ Improve functionality, performance and professionalism\ Occupational health and Safety	R100	00	agreements signed in department s per annum	staff regulations	by all staff members as regulated			— H R			Agreement s are signed Target Achieve d							agreement s
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M — 26	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementatio n of recommendati ons by the Auditor General to resolve all the findings	%		L e p — 100 % M I A	50%	N/A	No AG findings for SS	None	None	OPEX	100% queries	OPEX		Summary of AG queries resolved singed by CAE and EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate	N / A	M — 27	Percentage of Internal audit findings resolved. YTD(Cumulative)	Operation complianc e to regulations and governanc e processes	Implementatio n of recommendati ons by the Internal Audit to resolve all the findings	%		L e p — 25 % M I A	80%	53%	10 out of 19 IA findings resolved. 9 still outstanding but in progress Target	Ensuring that all Municipal vehicles have vehicle policy and replace all missing tools.	Replacement of missing tools.	OPEX	100% Internal audit findings	OPEX		Summary of IA queries resolved singed by CAE and EM

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D I D P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target								Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	
governance\ Auditor General											not Achieved						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 28	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non-cumulative)	Implement ation of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	L e p - M I A	100%	100%	N/A	No Audit resolution for SS.	None	None	OPEX	100% audit committee resolutions	OPEX	Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Risk Management	N / A	M - 667	Percentage of risks resolved within timeframe as specified in the risk register YTD(cumulative)	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	L e p - R i s k	80%	80%	90%	out of 14 operational risk, 12 operational risk were resolved. All 6 Strategic risks were resolved. Target overachieved.	The directorate closely, monitors and implements of risk mitigation promptly.	None	OPEX	100% risks resolved	OPEX	Summary of Risks resolved singed by CRO and EM
KPA6: Good Governance and Public	N / A	M - 6	Percentage of Implementa	Implement ation of	Carrying out and completion of	%	L e p	100%	100%	82%	Out of 23 Council resolutions	Unavailability of stakeholders	Meeting with the relevant stakeholders	OPEX	100% council	OPEX	Council Resolution Register

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D I D P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e r e	B a s e l i n e	Qtr. 3 Target								Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Reasons for Adjustme nt
Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee		91	tion of council resolutions per quarter	Council resolutions	council instruction within a specific quarter		— M A d m i n	0%			, 19 were resolved and 4 are in progress Target not Achieve d	to convene a meeting and address the council resolution	to be held in the next quarter.		resolutio ns		
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M — 23	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complaint s Managem ent by departmen ts	Recording and following up of customer service complaints to resolve such complaints	%	L e p - M a d m i n	50%	90%	N/A	No complaints received for the departmen t in the quarter	None	None	OPEX	90% complai nts	OPEX	System generated quarterly Report signed off by EM
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ management\	N / A	M 348	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	L e p - M E x p	97%	100%	100%	All invoices paid within 30 days. Target achieved.	None	None	OPEX	100% creditors paid	OPEX	Payment Report signed by Manager Expenditu re

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D I D P #	Key Performanc e Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	A C T U A L	CHALLENGE S/ Reasons for Under or Overachieve ment	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustme nt
Expenditure Management																	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 2 3 / 0 1	Percentage of Resolutions taken at 2023/24 Strategic planning Implemente d by the department per quarter YTD	Implement ation of 2023-24 Strategic Plan resolutions	Implementatio n and Completion of Strategic planning resolutions for the financial year.	%	E M s	N e w	75%	75%	75 of strategic resolution s are implemen ted Target Achieved	None	None	OPEX	100%	OPEX	Resolution Register

5.7 Infrastructure Services

The department comprises of the following units:

- Water
 - Sanitation
 - Project Management Unit
 - Electrical
 - Roads and Storm water
- Connection of new house holds to municipal services completed.
 - Procurement of goods and tools for the trades are on track.
 - 62% of the MIG budget is spent.
 - Construction and Implementation of Extension and Augmentation of Water Supply in Witpoort RWS 6 by the municipality is at 96% completion.
 - Marapong storage facility -construction , the project is on construction stage and the contractor has completed demolishing of 8,5ML concrete reservoir.

Challenges

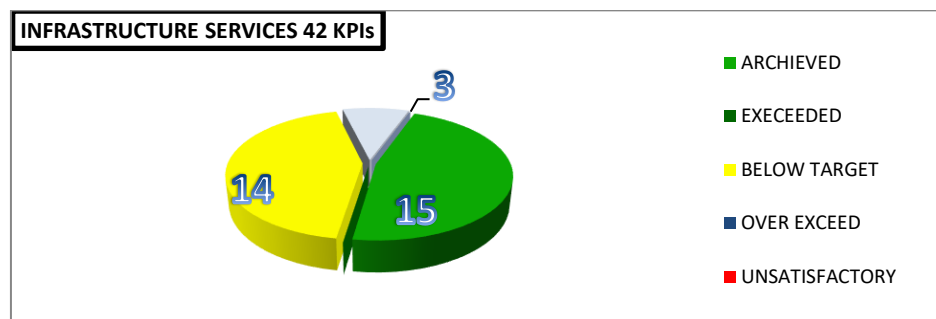
- Electrical losses are out target at 21%.
- Slow progress on implementation of internal audit findings and risk mitigations
- 10 projects are not on target and has experienced delays from procurement process.
- Water loss is at 41%.
- Capital budget expenditure is at 24%.

Infrastructure Services Department has Forty-two (42) indicators which are deliverable from the department, three(3) indicators are not applicable for the quarter , fifteen (15) indicators achieved target, and fourteen (14) indicators below targets. Ten (10) indicators/projects are cancelled due to budget constraints.

Table 8

Indicators	Total number 42
Achieved Target	26
Exceeded Target	0
Over Exceeded Target	2
Below Target	14
Unsatisfactory	0
Not Applicable	0

The Departmental performance is depicted on the below color coded pie chart:



The detailed performance for the department follows:

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update r e	Baseline	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustment			
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Electrical Network (Electricity – Maintenance and Upgrading)	N / A	M – 3 4 0	Percentage of Electrical losses YTD*	Upgraded electrical Network and correct metering	Calculating and Accounting about the electrical loses experienced on our municipal electrical network to within the required range of electrical loss.	%	L e p - M E l e c	0 %	15%	21%	awaiting service provider to send the report as they are the one doing the metering system. Target not Achieved	Rainy weather and aged electrica l infrastru cture results in losses	Proper maintenance on the electrical infrastructure and addition of electrical ring circuit	OPEX	14%	OPEX	Electrical loss report Adjusted to match the current progress	
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Electrical	N / A	M – 4 0 1 B	Percentage of households connected with basic level of electricity by Municipality on Municipal licensed area from 1 July 2023 to 30 June 2024	Installation of new electrical meters	Connection of newly approved households to the electrical network by the municipality after application are done	%	L e p - N e w M E l e c		100%	100%	only two works order s was issued for new connection during QRT 3 Target Achieved	None	None	OPEX	100%	OPEX	Works orders, Register for Applications	

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
Network (New Infrastructure)																	
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	LPISE 7	I 7	Number of Technical Report Completed for the Construction of Kingbird Line	Construction of Kingbird Line (Technical report)	Feasibility studies about the construction of higher voltage electrical line	%	Lep - M Elec	New	Draft Technical Report	N/A	project removed from this financial year	N/A	N/A	N/A	1 Technical Report	R1 600 000	Copy of specifications, Copy of Advert, Appointment letter, Copy of Technical report
																	Budget redirected to different projects
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	LPISE 16	I 6	Number of Switch Gears replaced	Replacement of Switch Gears x 2	Installation of 2 new switch gears on an electrical substation	%	Lep - M Elec	New	N/A	N/A	The budget was referred to next financial year	Cause the budget was less	To do proper research before requesting budget	None	2-switch gears procure d	R800 000 Propose addition on budget to match the market price	Specification Copy of Advert, Appointment letter, invoices, and delivery note
																	Budget redirected to different projects

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	LPISE14		Percentage of the ring circuits+12 Maintained and closed	Maintenance and closing of the ring circuits + 12	Maintenance of electrical network	%	Lept-MELEC	New	Maintenance Process Progress of ring circuits	Maintenance process not done.	The tender was advertised and was referred due to changes on the advert. Target not Achieved.	The tender name was not according to the IDP which causes the delay.	To consult with IDP department or verify on the IDP book.	R000	100% Project Completion	R1 000 000	Specification Copy of Advert, Appointment letter, invoices, and delivery note
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	LPISE15		Number of Technical reports for Acquisition of Solar plant for Lephalale Municipality	Solar Plant Infrastructure	Design and construction of Solar plant , Technical Report	%	Lept-MELEC	New	Draft Technical Report	N/A	N/A	N/A	N/A		1 Technical Report completed	R1 200 000	Specifications Copy of Advert, Appointment letter, invoice Copy of Technical Report Budget redirected to different projects

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target								Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure	Annual Target 2023/24	Annual budget	Reasons for Adjustment
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading	N / A	M - 2 1 8	Number of villages in which access roads are bladed Per quarter	Maintenanc e of access roads in rural village	Blading of access road and streets	#	C M P W	3 9 v i l l a g e s	10 Villages bladed.	0	No villages were bladed in the third quarter. Target not Achieved	Graders on breakdo wn	Bell Equipment SA appointed awaiting finalization of SLA	OPEX	39 Villages bladed.	OPEX	Grader Logbook List of villages graded
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ 	N / A	M - 2 1	Percentage Budget spent on MIG Projects by the Municipality for 2023-24 FY per Quarter YTD	Percentage of MIG expenditure	Percentage of MIG spent from the annual allocation per quarter	%	L E P - E M I S	N e w	70%	62%	The Municipality has received additional funds, and the total expenditure percentage has been revised to 62%. . Target not Achieved.	The Municip ality has received addition al funds, and the total expendit ure percent age has been revised to 62%.	The Municipality has brought forward 3 new projects in the current financial year to ensure that the additional funds received are spent in full.	R35 010 059,00	100% MIG expendi ture	R 56 261 000,00	MIG expenditure Report

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustment			
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	L P I S R / P 4 4	I S R / P 4 4	Number of TLB machine with detachable broom procured	TLB + Detachable Broom	Purchasing of a TLB machine with detachable broom	%	L e p - M P W	N e w	Contract appoint ment	Not yet appointe d	Project advertised awaiting Evaluation Target not Achieved	Its taking time for Evaluati on committ ee to finalize.	Evaluation committee to speed up the process of evaluating	R000	1 TLB machin e with detacha ble broom procure d	R1 720 000	Specifications Copy of Advert, Appointment letter, Invoice and Purchase Order	
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	L P I S R / P 4 6	I S R / P 4 6	Number of Trailer for roller Purchased	Trailer for Roller	Ordering and purchase of Trailer for roller	%	L e p - M P W	N e w	Contract appoint ment/ issuing of purchas e order	Contract or appointe d and order issued	Purchase order has been issued Target Achieved	None	None	R000	1 Trailer roller procure d	R80 000	Specifications Copy of Advert, Appointment letter, Invoice and Purchase Order	

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID PID #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	L P I S R / P 1 9	I S R / P 1 9	Percentage of roads Resealed at Onverwacht	Road Resealing	Addition of a new road surfaces on Onverwacht roads	%	L e p - M P W	N e w	Road Resealin g Process progress	Contract or appointe d, no progress	The contractor has been appointed awaiting SLA Target not Achieved	The project was advertis ed twice and was none responsi ve	Accelerate project progress, one commenced on construction.	R84 410.00	100% Project Comple tion	R2 000 000	Specifications Copy of Advert, Appointment letter, invoices Completion Certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	L P I S R / P 3 3	I S R / P 3 3	Number of Technical Reports completed for Marapong Roads & Storm Water	Marapong Roads & Storm Water Technical Report	Feasibility studies about upgrade of roads and construction of Storm water channels	%	L e p - M P W	N e w	Draft Technic al Report	Service provider appointe d	Service provider appointed , draft technical report to be presented in the fourth quarter Target not Achieved	The municip ality didn't have Data and the PSP had conduct survey to collect data c	Accelerate progress on preparation of the report	R000	1 Technic al Report complet ed	R1 200 000	Specifications Copy of Advert, Appointment letter ,invoice Copy of Technical Report

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustment			
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	LPI SR / P 4 5	IS R / P 4 5	Number of technical reports for the Completion of Onverwacht Roads	Onverwacht Roads - Technical report	Feasibility studies about upgrade of roads in Onverwacht	%	Le p - M P W	New	Draft Technical Report	Service provider appointed	Service provider appointed , draft technical report to be presented in the fourth quarter Target not Achieved	The municipality didn't have Data and the PSP had conduct survey to collect data c	Accelerate progress on preparation of the report	R000	1 Technical Report completed	R1 200 000	Specifications Copy of Advert, Appointment letter, invoices Copy of Technical Report	
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	LPI SR / P 4	IS R / P 4	Number of Technical Report completed for construction of OR Tambo Road	Construction of OR Tambo Road	Design and re construction of OR Tambo Road/ R510 Technical Report	%	Le p - M P W	New	Draft Technical Report		No budget in this FY	N/A	N/A		1 Technical Report completed	R1 000 000	Specifications Copy of Advert, Appointment letter, invoices Copy of Technical Report Budget redirected to different projects	

TOP Layer SDBIP Indicators																	
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update line	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	N/A	M-400A	Percentage of households connected with access to sanitation in urban area (Marapong, Onverwacht and Town) from 1 July 2023 to 30 June 2024	Connection of new households to a sanitation network in urban areas	Connection of newly approved households to a sanitation network by the municipality after application are done	#	Lept-MSanit	100%	100%	N/A	No new connections in the 3rd quarter	none	none	OPEX	100% of households	OPEX	List of households issued with occupation certificates/ Works Order, register for Applications
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Wastewater Quality (Green Drop)	N/A	M-758	Number of monthly wastewater quality monitoring report conducted by Municipality Per quarter	Sanitation Green drop monthly reporting	Monthly reporting about the quality of our municipal wastewater to the relevant authority	#	Lept-MSanit	5	3 wastewater quality reports	No wastewater quality report was done	No wastewater quality report was done. The 4Ml/day plant was refurbished and awaiting commissioning. Target not Achieved..	Sampling was not done due to malfunctions at the plant. The contract for wastewater sampling lapsed in	The plant will be operational in the 4th quarter. The contract for wastewater sampling was advertised and evaluated, awaiting appointment.	OPEX	10 wastewater quality reports	OPEX	Monthly Wastewater analysis report

TOP Layer SDBIP Indicators																	
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
												December 2023.					
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	L P I S S 2	I S S 2	Number of Sewer Unblocking Machine purchased	Supply, Delivery ,Off Loading, and licensing of Sewer Unblocking Machine	Acquisition of tools of trade	%	L e p - M S a n i t	N e w	Contract appointment	Service provider not appointed	The tender was advertised in November 2023. Target not Achieved	Non award of the contract. Awaiting BAC report for Re-advert.	Fasttrack re-advert of the contract.	R000	1 sewer unblocking machine delivered	R680 000	Specifications , Copy of Advert, Appointment letter, Invoice, and delivery note
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	L P I S S 1	I S S 1	Number of Mobile Bucket winch Purchased	Supply delivery and Offloading of Mobile bucket winch	Acquisition of tools of trade	%	L e p - M S a n i t	N e w	Contract appointment	The service provider appointed	The service provider was appointed in December 2023. Target Achieved	none	none	R000	1 Mobile Bucket winch procured	R1 300 000	Specifications , Copy of Advert, Appointment letter, Invoice, and delivery note
KPA2: Service Delivery and Infrastructure Development\	L P I S S	I S S	Percentage of the Refurbishment and upgrading	Refurbishment and upgrading of Paarl	Renewal and expansion of a wastewater treatment	%	L e p -	N e w	Upgrading and Refurbishment	N/A	N/A	N/A	N/A		100% Project Completion	R1 500 000	Specification ,Copy of Advert, Appointment

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update line	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
Provide quality and well-maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	S17	17	of Paarl wastewater treatment works & holding dam	wastewater treatment works & holding dam	plant in Onverwacht		M	Sanit	of wastewater treatment works process progress								letter, invoices Completion Certificate
																	Budget redirected to different projects
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	LPISS14	14	Number of Technical Reports Completed for VIP toilets	Technical report for VIP Toilets	Feasibility studies and production of a study technical report about use of VIP toilets at rural villages	%	L	ep - M Sanit	Draft Technical Report	N/A	N/A	N/A	N/A		1 Technical Report completed	R600 000	Specifications Copy of Advert, Appointment letter, Copy of Technical Report
																	Budget redirected to different projects
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\	LPISSW33	33	Percentage of the Refurbishment of Zongesien & construction of sewer dumping site	Refurbishment of Zongesien & construction of sewer dumping site	Renewal and expansion of a wastewater treatment plant at Marapong township	%	L	ep - M Sanit	Refurbishment of Zongesien & construction of sewer dumping site	N/A	N/A	N/A	N/A		100% Project Completion	R2 000 000	Specification, Copy of Advert, Appointment letter, invoices Completion Certificate
																	Budget redirected to

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
									Sanitation - New Infrastructure								
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	L P I S S 1 0	I S S 1 0	Percentage of Pump station 25 Refurbished and construction of a pipeline to Zongesien	Pump station 25 Refurbishm ent and construction of line to Zongesien	Renewal of sewer pump station number 25 and a construction of a new sewer pipeline to Zongesien wastewater treatment	%	L e p - M S a n i t	N e w	Pump station 25 Refurbis hment and construc tion of line to Zongesi en process progress	N/A	N/A	N/A	N/A		100% Project Comple tion	R500 000	Specification Copy of Advert, Appointment letter, invoices Completion Certificate
									Budget redirected to different projects								
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	L P S S 1 6	I S S 1 6	Number of business case compiled for the Re use of Paarl Grey water for Mining industry	Grey Water from Paarl wastewater treatment works - Appointmen t of Transaction al Advisor	Compile a business case for the use of Grey Water from Paarl ww tw to industrial development to unlock potential for mining industry	%	L e p - M S a n i t	N e w	Draft busines s-case study for the re use of Paarl Grey Water	N/A	N/A	N/A	N/A		1 busines s-study compile d	R1 300 000	Specifications Copy of Advert, Appointment letter, invoicing Copy of business study report
									Budget redirected to different projects								

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water – Supply	N/A	M-399A	Percentage of households connected with access to water in urban area (Marapong, Onverwacht and Town) from 1 July 2023 to 30 June 2024	Connection of new households to a water network in urban areas	Connection of newly approved households to a water network by the municipality after application are done	%	Leptomwater	100%	100%	N/A	There are no new house connections installed during Quarter 3	The installation of new water connections depends on the number of applications received	none	OPEX	100%	OPEX	List of households issued with occupation certificates/ Works Order, Register for applications
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water loss (unaccounted water)	N/A	M-81	Percentage of water losses per quarter.	Upgraded water Network and correct metering	Calculating and Accounting about the water Network and loses experienced on our municipal water network to within the required range of water loss.	%	Leptomwater	49,50%	14%	41%	41%, Average Water loss report for Jan, feb and march Target not achieved	Water Loss due to pipe burst on old AC pipes. Malfunctioning and Standing water meters. Inaccurate meter	Replacement of Old AC pipes with uPVC pipes, standing water meters and Implement water conservation and water demand management programmes.	OPEX	14%	OPEX	Water Loss Report

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustment			
												readings / Billing Target not Achiev ed						
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Water Quality (Blue Drop)	N / A	M 7 2 8	Number of monthly water quality monitoring report conducted by Municipality per quarter	Water Blue drop monthly reporting	Monthly reporting about the quality of our municipal water to the relevant authority	#	L e p - M W a t e r	1 0	3 water quality reports	3 water quality reports	Three (3) water quality reports performed in Quarter 3 Target Achieved	NONE	NONE	OPEX	10 water quality reports	OPEX	Water analysis Report	
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Water Quality	L P I S W 3 9	I S W 3 9	Number of technical reports compiled for the Taking Over of Zeeland water treatment works	Zeeland water Treatment works- Appointmen t of Transaction al Advisor	Technical Report on the takeover of the Zeeland water treatment works	%	L e p - M W a t e r	N e w	Draft Technic al Report	N/A	N/A	N/A	N/A		1 Technic al Report complet ed	R1 300 000	Specifications Copy of Advert, Appointment letter, invoices Copy of Technical Report Budget redirected to	

TOP Layer SDBIP Indicators																	
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Updater	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALLENGES/Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
																	different projects
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water Quality	LPI SW 40	ISW 40	Percentage of water smart meters installed	Smart metering projects	Maintain and upgrade water infrastructure for revenue, through installation of smart meters	%	Lepp - Mwater	New	Installation of smart Meters Process progress	N/A	N/A	N/A	N/A	R000	100% Project Completion	R500 000	Specifications , copy of advert, appointment letter, invoices , progress report completion certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water Quality	LPI WS 11	ISW 11	Percentage of Marapong Bulk Water Supply Pipeline completed	Marapong Bulk Water Supply Pipeline	Construction of a Marapong Bulk Water Supply Pipeline by the municipality	%	Lepp - Mwater	New	Project 70% Completion	62% project Completion	The project is at 62% physical progress Target not achieved	The initial contract or was terminated whilst the project was at 62	%. In process of procuring another contractor to complete the project.	R000	80% Project Completion	R21 226-000 R 10 218 116 WSIG-SB	Detailed Design, Progress report, completion Certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-	LPI SW 6	ISW 6	Percentage of Marapong Bulk Water Supply Storage completed	Marapong storage facility - construction of 2x 3ML	Construction of Marapong Bulk Water Supply Storage facilities by	%	Lepp - Mwater	New	Construction process Progress.	Construction in progress	project is on construction stage and the contractor has completed	none	none	R3 485 752,33	100% Project Completion	R10 000-000 R21 007 884 WSIG-SB	Advert, Appointment letter, Detailed Design, Progress

TOP Layer SDBIP Indicators																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	IDP ID #	Key Performance Indicator	Project name	Project Description	UOM	Update	Baseline	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
										ACTUAL	ACTUAL NOTES	CHALLENGES/ Reasons for Under or Overachievement	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
maintained infrastructural services in all municipal areas\ Water Quality				Steel reservoirs	the municipality		a	t			demolishing of 8,5ML concrete reservoir. . Target Achieved						report, invoices completion Certificate.																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water Quality	LEPW 3	ISW 4	Percentage of Extension and Augmentation of Water Supply in Witpoort RWS 6 Completed	Extension and Augmentation of Water Supply in Witpoort RWS 6	Construction and Implementation of Extension and Augmentation of Water Supply in Witpoort RWS 6 by the municipality	%	L	e	p	-	M	a	t	e	r	n	e	t	w	o																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																														

TOP Layer SDBIP Indicators																	
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
							r k										
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Water Quality	L P I S W 2	I S W 2	Percentage of Ga-Seleka and Witpoort RWS phase 5(to be completed)	Ga-Seleka and Witpoort RWS phase 5(to be completed)	Completion of phase 5 of the Seleka Witpoort RWS	%	L e p - M W a t e r	O l d w a t e r f o r k	Comple ted Project	The project is in process to be resuscita ted.	The Municipality is in process to terminate the current contractor as they failed to submit commitment for execution of the project with available budget	Coghsta declined request for addition al budget. The contract requires addition al R4 million to complet e the project	The Municipality must terminate the current contractor and go out for market search to appoint new contractor to complete project with available budget		100% Comple ted Project	R8 415 000	Detailed Design, Progress report, invoices completion Certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Water Quality	L E P W 2	I S W 3 4	Number of Asbestos Cutting Machine procured	Asbestos Cutting Machine	Acquisition of tools of trade	%	L e p - M W a t e r	N e w	Contract appoint ment/or der issuing	Project complete d.	The Asbestos Cutting Machine was delivered on the 07 February 2024 Target over Achieved	The procure ment plan was accelera ted, and the goods were	none	R82 392,90	1 Asbesto s cutting machin e procure d	R100 000	Specifications , Advert/RFQ, Purchase order , invoice, and Delivery note

TOP Layer SDBIP Indicators																		
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustment			
												procure d earlier						
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well- maintained infrastructural services in all municipal areas\ Water Quality	L E P W 1	I S W 3 5	Number of Procurement of a Jack Hammers Procured	Jack Hammer (Makita Demolition Hammer)	Acquisition of tools of trade	%	L e p _ W a t e r	N e w	Contract appoint ment/or der issuing	Contract or appointe d and 1 hammer delivered .	Jack Hammer has been delivered. Target over Achieved	The procure ment plan was accelera ted, and the goods were procure d earlier	none	R83 000	1 Jack Hamme r Procure d	R150 000	Specifications , Advert/RFQ, Purchase order , invoice, and Delivery note	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M _ 2 6	Percentage of AG queries resolved Per Quarter YTD	Operation Clean Audit	Implementati on of recommenda tions by the Auditor General to resolve all the findings	%	L e p _ M I A	7 5 %	50%	100%	100% of Auditor General Findings has been addressed Target over Achieved.	The Departm ent only had 1 AG Query and it was resolved early in the financial year	none	OPEX	100% queries	OPEX	Summary of AG queries resolved singed by CAE and EM	
KPA6: Good Governance and Public	N / A	M _	Percentage of Internal audit findings	Operation compliance to	Implementati on of recommenda	%	L e p	2 2 %	80%	45%	45% OF Internal Audit Findings has	Most of the internal	Request additional budget and	OPEX	100% Internal	OPEX	Summary of IA queries resolved	

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r #	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustment			
Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General		27	resolved. YTD (Cumulative)	regulations and governance processes	tions by the Internal Audit to resolve all the findings		— M I A				been addressed. Target not Achieved	audit fundings required additional budget to resolve and more time to resolve .	continue with available budget to address internal audit findings.		audit findings		singed by CAE and EM	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M — 28	Percentage of Audit and performance Committee's resolutions implemented per quarter. (non- cumulative)	Implementat ion of Audit committee resolutions	Carrying out and completion of Audit committee instruction within a specific quarter	%	L e p — M I A	63 %	100%	100%	100% of Audit committee register has been addressed Target Achieved.	none	none	OPEX	100% audit committ ee resoluti ons	OPEX	Resolution Register	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M — 67	Percentage of risks resolved within timeframe as specified in the risk register	Risk Mitigation	Activities and actions taken minimize or remove risks attached to objectives of the institution	%	L e p — R i	68 %	80%	52%	52% of the Risk mitigation plans has been addressed.	Lack of budget to impleme nt the risk	Request budget to speed up addressing strategic risk register.	OPEX	100% risks resolve d	OPEX	Summary of Risks resolved singed by CRO and EM	

TOP Layer SDBIP Indicators																		
Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target							Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure	Reasons for Adjustment			
efficient corporate governance\ Risk Management			YTD (cumulative)				s k				Target not Achieved.	mitigatio ns						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A	M - 6 9 1	Percentage of Implementation of council resolutions per quarter	Implementat ion of Council resolutions	Carrying out and completion of council instruction within a specific quarter	%	L e p - M A d m i n	0 %	100%	100%	100% of Council Resolutions has been addressed Target Achieved	none	none	OPEX		100% council resoluti ons	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	Service Complaints Manageme nt by department s	Recording and following up of customer service complaints to resolve such complaints	%	L e p - M A d m i n	9 0 %	90%	92%	92%of customer complain s has been addressed Target over Achieved	Most of the custome r complain ts were resolved promptly	none	OPEX		90% complain ts	OPEX	System generated quarterly Report signed off by EM

TOP Layer SDBIP Indicators																	
Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	I D #	I D P I D #	Key Performance Indicator	Project name	Project Description	U O M	U p d a t e r	B a s e l i n e	Qtr. 3 Target						Annual Target 2023/24	Annual budget	Portfolio of evidence
										ACTUAL	ACTUAL NOTES	CHALL ENGES/ Reason s for Under or Overac hievem ent	Corrective Measures for Unachieved targets	Expenditure			Reasons for Adjustment
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - 3 4 8	Percentage on Payment of creditors within 30 days by the Department	Payment of creditors on time	Compliance with section 65 of MFMA	%	L e p - M E x p	9 7 %	100%	93%	93% of creditors were paid on time. Target not Achieved	Invoices from service provider s are received with mistake s and have to be correcte d.	Continues engagement with service providers on how to prepare invoices.	OPEX	100% creditor s paid	OPEX	Payment Report signed by Manager Expenditure
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	M - 2 3 / 0 1	Percentage of Resolutions taken at 2023/24 Strategic planning Implemented by the department per quarter YTD	Implementat ion of 2023- 24 Strategic Plan resolutions	Implementati on and Completion of Strategic planning resolutions for the financial year.	%	E M s	N e w	75%	100%	100% of strategic resolutions has been resolved. Target overachiev ed	The departm ent is proactiv e in impleme nting strategic planning resolutio n .	none	OPEX	100%	OPEX	Resolution Register

7. Progress from the Annual Performance Report

Some challenges were identified in the Annual Performance Report of 2022/23. These challenges, the status at mid-year, progress made and recommended corrective action to be taken are being enumerated upon per Directorate as follows:

DIRECTORATE	STATUS AT MID-YEAR 2023/24	PROGRESS MADE (YES/NO)	RECOMMENDED CORRECTIVE ACTION TO BE TAKEN
Challenges from APR 2022/23			
Office of the Municipal Manager:			
Challenges experienced in 2022/23 Annual Report A total of 52 audit findings from AGASA Audit opinion remains as qualified on AOPO	The Audit Action Plan has been established.	Yes	Address all Audit Queries
Corporate Support Services:			
Higher vacancy rate	The rate is at 15%	No	Continue to implement the recruitment strategy
The delays in filling of positions as result of no suitable applicants	Recruitment plan established and implemented	No	Keep the employee turn-over rate below 5%
Development Planning:			
Informal Settlements, Urban Sprawl, and illegal building structure	Detection and issuing of		
Outdated SDF and SPLUM	Advertised for service provider	No	Fast track the appointment of service providers
Budget and Treasury:			
Lower revenue collection, the rate is at 72%	Current rate is 74%	Yes	Continue to implement the revenue collection strategy and use of debt collector
Indigent register not updated	Currently the indigent register is updated , how the total numbers are not satisfactory	Yes	Increase the number of indigents in the current register.
Social services:			

DIRECTORATE	STATUS AT MID-YEAR 2023/24	PROGRESS MADE (YES/NO)	RECOMMENDED CORRECTIVE ACTION TO BE TAKEN
Challenges from APR 2022/23			
Unlicensed land fill site	LEDET assisting to fully licencing of the landfill site	Yes	Complete the process of licencing the land fill site
Infrastructure Services:			
The data for households who receive water, sanitation and electrical service is inaccurate and need to be updated.	A joint project by municipal departments and community developers to create municipal data is embarked on.	No	Create a valid and reliable municipal data and keep the supporting documents.
➤ Water loses is above the set standard norm.	Implement the Water demand Management plan Water loss is at 19	N/A	To ensure that the Water loss levels are acceptable
➤ No energy efficiency audit done. ➤ Water is above the set standard norm. ➤	Energy efficiency conducted	Yes	Continue with energy efficiency audit annually

7. SDBIP Budget Statements

SDBIP budget statements

The Municipal Budget and Reporting Regulations (MBRR) R33, specifies that the financial report of a municipality must be in the format specified in Schedule C and include all the required tables, charts, explanatory information and the quality certificate, taking into account any guidelines issued by the Minister in terms of section 168(1) of the Act.

The Finance Department has submitted the following:

1. Table C1 – Summary
2. Table C3 – Financial Performance (Revenue and expenditure by Vote)
3. Table C4 – Financial Performance (Revenue by municipal source vote)
4. Table C4 – Financial Performance (Expenditure by Type)
5. Table C5 – Capital Expenditure (Municipal vote, and funding)
6. Table C5 – Capital Expenditure (Municipal vote, standard classification, and funding)
7. Table C5 – Debtor's Age Analysis
8. Table C7 – Financial Position

7.1 Table C1 – Summary

Choose name from list - Table C1 Monthly Budget Statement Summary - M09 March									
Description	2022/23	Budget Year 2023/24							
	Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance %	Full Year Forecast
R thousands									
Financial Performance									
Property rates	106601779	118974942	118974942	-63353	79484543	89231220	-9746677	-11%	118974942
Service charges	286976147	369316989	359316989	5740498	216417300	239440136	-23022836	-10%	359316989
Investment revenue	9010902	0	0	0	0	0	0		0
Transfers and subsidies - Operational	9010902	5000000	9000000	49725	6800384	4199982	2600402	62%	9000000
Other own revenue	286856449	296343083	296943083	56984062	284274505	222673345	61601160	28%	0
Total Revenue (excluding capital transfers and contributions)	698456179	789635014	784235014	62710932	586976732	555544683	31432049	6%	784235014
Employee costs	208879531,7	253723509	250423509	19770377,96	173675176,1	187026868	13351691,91		250423509
Remuneration of Councillors	13304794,01	14542949	14542949	1144961,22	10669324,58	10907217	-237892,42		14542949
Depreciation and amortisation	87737832,68	90301531	90301531	7024165	63217485	59155922	4061563		90301531
Interest	22435386,82	18684994	18684994	485895,83	4675758,29	14013747	-9337988,71		18684994
Inventory consumed and bulk purchases	185829758,8	220809524	220808524	15692558,9	165063366,3	168233005	-3169638,71		220808524
Transfers and subsidies	581154	1078362	1078362	19969,66	547317,47	724910	-177592,53	-24%	1078362
Other expenditure	188172409,9	188802303	185142464	14615201,3	123494321,9	129392539	-5898217,07	-5%	185142464
Total Expenditure	706940867,8	787943172	780982333	58753129,87	541342749,7	569454208	28111458,35	-5%	780982333
Surplus/(Deficit)	-8484688,83	1691842	3252681	3957802,13	45633982,35	-13909525	59543507,35	-428%	3252681
Transfers and subsidies - capital (monetary allocations)	51369988	80366650	264241502	2186127	83607939	146158841	-62550902	-43%	264241502
Transfers and subsidies - capital (in-kind)	0	0	0	0	0	0	0		0
Surplus/(Deficit) after capital transfers & contributions	42885299,17	82058492	267494183	6143929,13	129241921,4	132249316	-3007394,65	-2%	267494183
Share of surplus/ (deficit) of associate	0	0	0	0	0	0	0		0
Surplus/ (Deficit) for the year	42885299,17	82058492	267494183	6143929,13	129241921,4	132249316	-3007394,65	-2%	267494183
Capital expenditure & funds sources									
Capital expenditure	60029355	106396650	297046762	3319286	70543128	202766889	-132223761	-65%	297046762
Capital transfers recognised	46418809	80366650	264241503	1927224	60137519	180541864	-120404345	-67%	264241503
Borrowing	0	0	0	0	0	0	0		0
Internally generated funds	13610546	26030000	32805258	1392062	10405609	22225025	-11819416	-53%	32805258
Total sources of capital funds	60029355	106396650	297046761	3319286	70543128	202766889	-132223761	-65%	297046761
Financial position									
Total current assets	280592519	430361854	394664807		463729260				394664807
Total non current assets	1424824534	1363629447	1557153304		1432150178				1557153304
Total current liabilities	155396079	215034345	147540097		154369017				147540097
Total non current liabilities	223514490	209796236	186993662		209548369				186993662
Community wealth/Equity	1367348878	1454269141	1854831702		1494152799				1854831702
Cash flows									
Net cash from (used) operating	451182517	187113681	270384820	68309806	436588823	244230642	-192358181	-79%	270384820
Net cash from (used) investing	-76803369	-106896650	-297046760	-3004887	-80577750	-221983362	-141405612	64%	-297046760
Net cash from (used) financing	0	-22650000	-22800001	19770378	173675176	-17062500	-190737676	1118%	-22800001
Cash/cash equivalents at the month/year end	468434429	113715273	42992470	0	620946421	97639191	-523307230	-536%	41798231
Debtors & creditors analysis	0-30 Days	31-60 Days	61-90 Days	91-120 Days	121-150 Dys	151-180 Dys	181 Dys-1 Yr	Over 1Yr	Total
Debtors Age Analysis									
Total By Income Source	28758115	27266264	26669095	20145810	18946109	18069155	19324569	256	684435364
Creditors Age Analysis									
Total Creditors	704656,89	14951725,83	0	0	0	0	0	44	15700106,92

7.2 Table C3 – Financial Performance (Revenue and expenditure by vote)

Choose name from list - Table C3 Monthly Budget Statement - Financial Performance (revenue and expenditure by municipal vote) - M09 March										
Vote Description	Ref	2022/23	Budget Year 2023/24							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands									%	
Revenue by Vote	1									
Vote 1 - Office of Municipal Manager		9265608	675197	1075197	13883	263837	676108	-412271	-61,0%	1075197
Vote 2 - Budget and Treasury		349865609	368910506	387496846	56714955	325689798	288148978	37540820	13,0%	387496846
Vote 3 - Corporate Services		0	0	0	0	0	0	0		0
Vote 4 - Social Service		58697241	38931730	38746809	209021	30727655	29080098	1647557	5,7%	38746809
Vote 5 - Technical and Engineering Services		330732880	460545663	619834175	7916419	313172808	382805730	69632922	-18,2%	619834175
Vote 6 - Property, Planning & Development		1264830	1030598	1323489	42783	730576	992610	-262034	-26,4%	1323489
Vote 7 - Office of the Mayor/Strategic Office		0	0	0	0	0	0	0		0
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	-92030	0	0	0	0	0		0
Total Revenue by Vote	2	749826168	870001664	1048476516	64897061	670584674	701703524	31118850	-4,4%	1048476516
Expenditure by Vote	1									
Vote 1 - Office of Municipal Manager		116606663	55516337	56924457	2681404	28962533	39446393	10483860	-26,6%	56924457
Vote 2 - Budget and Treasury		117023703	70016126	80624860	6786865	54318785	58104402	-3785617	-6,5%	80624860
Vote 3 - Corporate Services		51482708	47212005	52812266	4689191	35367000	39192931	-3825931	-9,8%	52812266
Vote 4 - Social Service		78660506	96529110	95510869	7361849	69115634	69750556	-634922	-0,9%	95510869
Vote 5 - Technical and Engineering Services		317484411	475649097	455049809	34803739	332143228	333660440	-1517212	-0,5%	455049809
Vote 6 - Property, Planning & Development		15330472	19417034	18289609	1134905	10484762	13351115	-2866353	-21,5%	18289609
Vote 7 - Office of the Mayor/Strategic Office		10352405	23603463	21770463	1295178	10950808	15948371	-4997563	-31,3%	21770463
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		0
Total Expenditure by Vote	2	706940868	787943172	780982333	58753131	541342750	569454208	28111458	-4,9%	780982333
Surplus/ (Deficit) for the year	2	42885300	82058492	267494183	6143930	129241924	132249316	-3007392	-2,3%	267494183

7.3 Table C4 – Financial Performance (Revenue by municipal Source vote)

Choose name from list - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M09 March										
Description	Ref	2022/23	Budget Year 2023/24							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands									%	
Revenue										
Exchange Revenue										
Service charges - Electricity		190626204	251922566	241922566	5747531	141184091	151394305	10210214	-7%	241922566
Service charges - Water		53500838	68417530	68417530	-16567	44486086	51313151	-6827065	-13%	68417530
Service charges - Waste Water Management		23728163	27221345	27221345	-1030	17602258	20416015	-2813757	-14%	27221345
Service charges - Waste management		19120942	21755548	21755548	10564	13144865	16316665	-3171800	-19%	21755548
Sale of Goods and Rendering of Services		895672	1721740	1721740	72972	540876	1291311	-750435	-58%	1721740
Agency services		2910127	9173295	9173295	112737	8284691	6879969	1404722	20%	9173295
Interest		0	0	0	0	0	0	0		0
Interest earned from Receivables		41910457	50149409	35563069	-43803	32984501	26672301	6312200	24%	35563069
Interest from Current and Non Current Assets		9010902	5000000	9000000	49725	6800384	4199982			9000000
Dividends		0	0	0	0	0	0	0		0
Rent on Land		0	0	0	0	0	0	0		0
Rental from Fixed Assets		195487	346859	746859	15472	436569	429841	6728	2%	746859
Licence and permits		5906848	0	0	31136	480122	0	480122	#DIV/0!	0
Operational Revenue		2527526	2491065	2491065	142024	2433556	1868301	565255	30%	2491065
Non-Exchange Revenue								0		

Choose name from list - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M09 March										
Description	Ref	2022/23	Budget Year 2023/24							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands									%	
Property rates		106601779	118974942	118974942	-63353	79484543	89231220	-9746677	-11%	118974942
Surcharges and Taxes		0	0	0	0	680	0	680		0
Fines, penalties and forfeits		22024919	765715	965715	38829	1014625	744275	270350		965715
Licence and permits		0	0	0	0	0	0	0		0
Transfers and subsidies - Operational		206836438	231695000	231695000	56614695	228045581	173771253	54274328		231695000
Interest		12659877	0	14586340	0	10053304	11016094	-962790		14586340
Fuel Levy		0	0	0	0	0	0	0		0
Operational Revenue		0	0	0	0	0	0	0		0
Gains on disposal of Assets		0	0	0	0	0	0	0		0
Other Gains		0	0	0	0	0	0	0		0
Discontinued Operations		0	0	0	0	0	0	0		0
Total Revenue (excluding capital transfers and contributions)		698456179	789635014	784235014	62710932	586976732	555544683	31432049	6%	784235014

7.4 Table C4 – Financial Performance (Expenditure by Type)

Choose name from list - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M09 March										
Description	Ref	2022/23	Budget Year 2023/24							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands									%	
Expenditure By Type										
Employee related costs		208879531,7	253723509	250423509	19770377,96	173675176,1	187026868	-13351692	-7%	250423509
Remuneration of councillors		13304794,01	14542949	14542949	1144961,22	10669324,58	10907217	-237892,42	-2%	14542949
Bulk purchases - electricity		139206923,7	171431746	171431746	11409326,88	126325639,2	128573811	-2248171,8		171431746
Inventory consumed		46622835,11	49377778	49376778	4283232,02	38737727,09	39659194	-921466,91		49376778
Debt impairment		0	33628000	30628000	2802333	25220997	22339600	2881397	13%	30628000
Depreciation and amortisation		87737832,68	90301531	90301531	7024165	63217485	59155922	4061563	7%	90301531
Interest		22435386,82	18684994	18684994	485895,83	4675758,29	14013747	-9337988,7	-67%	18684994
Contracted services		47486622,26	73830908	73830908	7381111,74	44672283	52022243	-7349960	-14%	73830908
Transfers and subsidies		581154	1078362	1078362	19969,66	547317,47	724910	-177592,53	-24%	1078362
Irrecoverable debts written off		63070552,22	0	3000000	0	2178067,52	1200000	978067,52		3000000
Operational costs		77615235,4	81343395	77683556	4431756,56	51422974,41	53830696	-2407721,6	-4%	77683556
Losses on Disposal of Assets		0	0	0	0	0	0	0		0
Other Losses		0	0	0	0	0	0	0		0
Total Expenditure		706940867,8	787943172	780982333	58753129,87	541342749,7	569454208	-28111458	-5%	780982333
Surplus/(Deficit)		-8484688,83	1691842	3252681	3957802,13	45633982,35	-13909525	59543507,3	(0)	3252681
Transfers and subsidies - capital (monetary allocations)		51369988	80366650	264241502	2186127	83607939	146158841	-62550902	(0)	264241502
Transfers and subsidies - capital (in-kind)		0	0	0	0	0	0	0		0
Surplus/(Deficit) after capital transfers & contributions		42885299,17	82058492	267494183	6143929,13	129241921,4	132249316			267494183
Income Tax		0	0	0	0	0	0			0
Surplus/(Deficit) after income tax		42885299,17	82058492	267494183	6143929,13	129241921,4	132249316			267494183
Share of Surplus/Deficit attributable to Joint Venture		0	0	0	0	0	0			0
Share of Surplus/Deficit attributable to Minorities		0	0	0	0	0	0			0
Surplus/(Deficit) attributable to municipality		42885299,17	82058492	267494183	6143929,13	129241921,4	132249316			267494183
Share of Surplus/Deficit attributable to Associate		0	0	0	0	0	0			0
Intercompany/Parent subsidiary transactions		0	0	0	0	0	0			0
Surplus/ (Deficit) for the year		42885299,17	82058492	267494183	6143929,13	129241921,4	132249316			267494183

7.5 Table C5 – Capital Expenditure by vote (Monthly Budget Statements, Capital Expenditure by Vote& Classification (Monthly Budget Statements,

Choose name from list - Table C5 Monthly Budget Statement - Capital Expenditure (municipal vote, functional classification and funding) - M09 March										
Vote Description	Ref	2022/23	Budget Year 2023/24							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
Multi-Year expenditure appropriation	2									
Vote 1 - Office of Municipal Manager		-	-	-	-	-	-	-		-
Vote 2 - Budget and Treasury		0	0	0	0	0	0	0		-
Vote 3 - Corporate Services		0	0	600000	0	480000	436365	43635	10%	600000
Vote 4 - Social Service		0	31980275	35204437	0	21020779	26628778	-5607999	-21%	35204437
Vote 5 - Technical and Engineering Services		33911454	10960375	193724253	1927224	36052413	136592188	100539775	-74%	193724253
Vote 6 - Property, Planning & Development		0	0	600000	0	0	240000	-240000	-100%	600000
Vote 7 - Office of the Mayor/Strategic Office		0	0	0	0	0	0	0		0
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		0
Total Capital Multi-year expenditure	4,7	33911454	42940650	230128690	1927224	57553192	163897331	106344139	-65%	230128690
Single Year expenditure appropriation	2									
Vote 1 - Office of Municipal Manager		5060	0	0	0	0	0	0		0
Vote 2 - Budget and Treasury		0	300000	1480000	0	455000	1076368	-621368	-58%	1480000
Vote 3 - Corporate Services		2433770	800000	2312131	0	1010137	1699736	-689599	-41%	2312131
Vote 4 - Social Service		3975120	13700000	4340113	143221	1893702	3185688	-1291986	-41%	4340113
Vote 5 - Technical and Engineering Services		18246017	48656000	52395107	1248841	7388737	29467800	-22079063	-75%	52395107
Vote 6 - Property, Planning & Development		1457934	0	4390721	0	1495660	2639966	-1144306	-43%	4390721
Vote 7 - Office of the Mayor/Strategic Office		0	0	2000000	0	746700	800000	-53300	-7%	2000000
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		0
Total Capital single-year expenditure	4	26117901	63456000	66918072	1392062	12989936	38869558	-25879622	-67%	66918072
Total Capital Expenditure		60029355	106396650	297046762	3319286	70543128	202766889	132223761	-65%	297046762
Capital Expenditure - Functional Classification										
Governance and administration		2438830	1100000	4392131	0	1945137	3212469	-1267332	-39%	4392131
Executive and council		0	800000	1400000	0	811405	1036368	-224963	-22%	1400000
Finance and administration		2438830	300000	2992131	0	1133732	2176101	-1042369	-48%	2992131
Internal audit		0	0	0	0	0	0	0		0
Community and public safety		3636364	10000000	1570113	0	802194	1121142	-318948	-28%	1570113
Community and social services		1585930	0	604070	0	294894	418565	-123671	-30%	604070
Sport and recreation		0	10000000	0	0	0	0	0		0
Public safety		2050434	0	966043	0	507300	702577	-195277	-28%	966043
Housing		0	0	0	0	0	0	0		0
Health		0	0	0	0	0	0	0		0
Economic and environmental services		2417319	7200000	15110721	685721	3326368	9399064	-6072696	-65%	15110721
Planning and development		1457934	0	6990721	0	2242360	3679966	-1437606	-39%	6990721
Road transport		959385	7200000	7950000	542500	940787	5595460	-4654673	-83%	7950000
Environmental protection		0	0	170000	143221	143221	123638	19583	16%	170000

Choose name from list - Table C5 Monthly Budget Statement - Capital Expenditure (municipal vote, functional classification and funding) - M09 March

Vote Description	Ref	2022/23	Budget Year 2023/24							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
Multi-Year expenditure appropriation	2									
Trading services		51319485	88096650	275973797	2633565	64469429	189034214	124564785	-66%	275973797
Energy sources		10291289	6767693	16227500	2633565	9412128	10203769	-791641	-8%	16227500
Water management		33075620	37968682	214754371	0	33486522	144988492	111501970	-77%	214754371
Waste water management		7461576	7680000	7587489	0	0	5563178	-5563178	-100%	7587489
Waste management		491000	35680275	37404437	0	21570779	28278775	-6707996	-24%	37404437
Other		217357	0	0	0	0	0	0		0
Total Capital Expenditure - Functional Classification	3	60029355	106396650	297046762	3319286	70543128	202766889	132223761	-65%	297046762
Funded by:										
National Government		46418809	80366650	264241503	1927224	60137519	180541864	120404345	-67%	264241503
Provincial Government		0	0	0	0	0	0	0		0
District Municipality		0	0	0	0	0	0	0		0
Transfers and subsidies - capital (monetary allocations) (Nat / Prov Departm Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporations, Higher Educ Institutions)		0	0	0	0	0	0	0		0
Transfers recognised - capital		46418809	80366650	264241503	1927224	60137519	180541864	120404345	-67%	264241503
Borrowing	6	0	0	0	0	0	0	0		0
Internally generated funds		13610546	26030000	32805258	1392062	10405609	22225025	-11819416	-53%	32805258
Total Capital Funding		60029355	106396650	297046761	3319286	70543128	202766889	132223761	-65%	297046761

7.6 Table C6 – Financial Position

Choose name from list - Table C6 Monthly Budget Statement - Financial Position - M09 March						
Description	Ref	2022/23	Budget Year 2023/24			
		Audited Outcome	Original Budget	Adjusted Budget	YearTD actual	Full Year Forecast
R thousands	1					
ASSETS						
Current assets						
Cash and cash equivalents		91 260	96 821	136 010	128 540	136 010
Trade and other receivables from exchange transactions		139 254	144 075	139 482	211 751	139 482
Receivables from non-exchange transactions		6 108	173 649	78 206	76 551	78 206
Current portion of non-current receivables		–	–	–	–	–
Inventory		9 178	7 920	8 981	8 928	8 981
VAT		34 821	6 198	30 287	37 741	30 287
Other current assets		(28)	1 699	1 699	218	1 699
Total current assets		280 593	430 362	394 665	463 729	394 665
Non-current assets						
Investments		–	–	–	–	–
Investment property		17 631	14 304	17 631	17 631	17 631
Property, plant and equipment		1 405 417	1 346 979	1 536 129	1 411 247	1 536 129
Biological assets		–	–	–	–	–
Living and non-living resources		–	–	–	–	–
Heritage assets		77	77	77	77	77
Intangible assets		1 699	2 270	3 316	3 195	3 316
Trade and other receivables from exchange transactions		–	–	–	–	–
Non-current receivables from non-exchange transactions		–	–	–	–	–
Other non-current assets		–	–	–	–	–
Total non-current assets		1 424 825	1 363 629	1 557 153	1 432 150	1 557 153
TOTAL ASSETS		1 705 417	1 793 991	1 951 818	1 895 879	1 951 818
LIABILITIES						
Current liabilities						
Bank overdraft		–	–	–	–	–
Financial liabilities		–	–	–	–	–
Consumer deposits		12 195	11 200	12 195	12 122	12 195
Trade and other payables from exchange transactions		113 169	202 085	112 234	106 882	112 234
Trade and other payables from non-exchange transactions		21 250	2 639	18 863	20 579	18 863
Provision		4 249	3 540	4 249	4 249	4 249
VAT		4 533	(4 430)	–	10 537	–
Other current liabilities		–	–	–	–	–
Total current liabilities		155 396	215 034	147 540	154 369	147 540
Non-current liabilities						
Financial liabilities		118 618	80 600	82 098	104 652	82 098
Provision		104 896	129 196	104 896	104 896	104 896
Long term portion of trade payables		–	–	–	–	–
Other non-current liabilities		–	–	–	–	–
Total non-current liabilities		223 514	209 796	186 994	209 548	186 994
TOTAL LIABILITIES		378 911	424 831	334 534	363 917	334 534
NET ASSETS	2	1 326 506	1 369 161	1 617 284	1 531 962	1 617 284
COMMUNITY WEALTH/EQUITY						
Accumulated surplus/(deficit)		1 367 349	1 484 269	1 884 832	1 494 153	1 884 832
Reserves and funds		–	(30 000)	(30 000)	–	(30 000)
Other		–	–	–	–	–
TOTAL COMMUNITY WEALTH/EQUITY	2	1 367 349	1 454 269	1 854 832	1 494 153	1 854 832

8. Conclusion

The 2023-24 Third Quarter Performance Report represents the overall non-financial performance of the municipality. The data provided was because of the collaboration of various Departments within the institution and informed by the Key Performance Indicators and targets as set in the Adjusted Service Delivery and Budget Implementation Plan of 2023-24 Financial Year and the Integrated Development Plan of the Municipality.

The Overall SDBIP achievement is 113 indicators achieved target as predetermined, 11 indicators over exceeded target, and 33 indicators had a below average performance , the total performance is 4,0 which is a fair Performance for the institution as a whole; the institutional performance is at 4.2 for key performance indicators and 3,8 for project implementation.

The institution is experiencing challenges on timeous implementation of capital projects, and it is slightly behind schedule on project implementation.

Achievements reflected above are a symbol of good governance and administration as displayed by both the Council and Administration Management; however there have been logistical challenges on some of the Capital Projects where targets are not achieved.

9. Approval

M M MMOPE
Acting Municipal Manager

Date: