



# LEPHALALE

## LOCAL MUNICIPALITY

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### PUBLIC NOTICE

#### DEBT RELIEF FOR RESIDENTIAL CUSTOMERS AND IMPLEMENTATION OF PERCENTAGE BLOCKING ON PREPAID PURCHASES

##### DEBT RELIEF:

Notice is hereby served to the customers that the Council has resolved to grant all residential customers the relief as follows:

1. 40% of interest be written-off on service charges for the household customers that come forth to make payments and payment arrangements.
2. 50% of interest be written-off on property rates for the household customers that come forth to make payments and payment arrangements.
3. That the reversal of accrued interest on household customers' accounts be for the period dating from March 2022 until the date on which the customer comes forth to make the payment arrangement or full payment of their account.
4. That the duration for claiming the relief by willing the household customers be limited to 3 months, that is from 6 January 2025 to 6 April 2025.
5. That a down payment or deposit of 20% be paid up-front when the payment arrangement is entered into by the household customers

##### CUSTOMER INCENTIVE

Customer Incentive of the 1.5% will be granted to the customers that pay their bills on or before the due date. The incentive will be credited in the bill of the next month.

##### PERCENTAGE BLOCKING

It be noted that the Municipality will be implementing percentage blocking where 30% of the prepaid electricity purchase from 7 April 2025 will be allocated to the outstanding debt.

Any further information regarding this matter can be directed to Revenue Manager,  
Mr AE Marope on 014 762 1405.

Your co-operation will be highly appreciated.

**M MMOPE**  
**MUNICIPAL MANAGER**

DATE : 17 DECEMBER 2024  
REFERENCE NO : 5/1/1 – 2024/2025  
NOTICE NO : A11/2024/2025 **[ITEM A178/2024[10]]**