

31 MAY 2022

PUBLIC NOTICE

SHORTAGE OF FERRIC OXIDE LEADS TO BROWNISH COLOURED WATER IN SOME AREAS OF LEPHALALE WATER SUPPLY

In terms of section 68 of the Water Services Act (Act 108 of 1997), the Water Services Authority (WSA) is obliged to ensure that the quality of potable water supplied to consumers complies with the criteria as specified in SANS 241. The bulk water sources and pipes, storage facilities and network distribution pipes are maintained to render sustainable water services to affected communities, thereby monitoring the quality of potable water monthly through sampling and analysis to conform with the requirements of the blue drop program for best practices

The Municipality in collaboration with the Water Services Provider (WSP) acknowledges and received numerous complaints with regard to the colour of water supplied to consumers in Onverwacht and Lephalale Town.

The Municipality/WSP is currently experiencing a shortage of Ferric Oxide which is one of the chemicals used to clear the brownish colour during purification. The ferric shortage is currently a challenge experienced country wide.

The absence of ferric has an impact on the colour of the potable water. It should further be noted that this has an impact on the colour but not on the quality. The Municipality/WSP received a confirmation that there will be deliveries of ferric within next the two days. Consumers should note that, upon receival of the ferric, the water will take about two days to clear.

For more information kindly contact Manager for Water Services, Mr April Shiko on 082 411 0119.

MM COCQUYT MUNICIPAL MANAGER